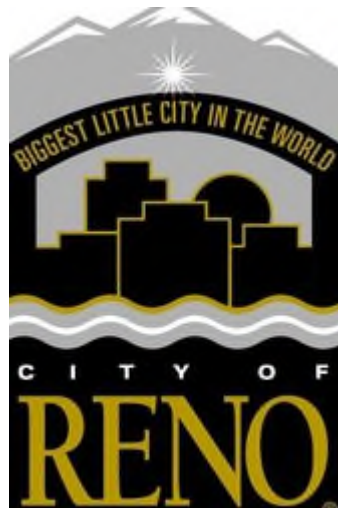


NORTHERN NEVADA



**U.S. Department of Housing and Urban Development (HUD)
Las Vegas, Nevada Field Office
Looking for Resources – Washoe County, The City of Reno, and
the City of Sparks**



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**Office Hours:
Monday - Thursday
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Table of Contents

Letter from the Field Office Director	2
Nevada Office Staff – Office of Field Policy and Management.....	2
Homelessness	3
Nevada 2-1-1.....	3
Coordinated Entry Access.....	3
What happens when you go to a Coordinated Entry Site?.....	3
Catholic Charities of Northern Nevada.....	3
Our Place Family Shelter.....	4
Eddy House.....	4
Reno Youth Network.....	4
Other resources:.....	4
Rental Assistance	5
City of Reno.....	5
Affordable Housing Resources	5
Housing Search.....	5
Rural Nevada – Multifamily (MF) Subsidized Apartments.....	6
Multifamily (MF) Subsidized Apartment List.....	6
Public Housing Authorities (PHA)	6
Reno Housing Authority (RHA).....	6
On-Duty Housing Specialists.....	7
How to Apply.....	7
For RHA Residents only.....	7
Reno-Sparks Community Resources	7
Other Services.....	9
Washoe County Housing Homeless Services (HHS) Housing Inventory Tool:	10
Nevada Veteran Resources	14
Other Veteran Services.....	15
Senior and Disabled Resources	15
Accessible Space, Inc. (ASI).....	16
Legal Assistance (Evictions and other tenant/landlord concerns)	16
Community Resources.....	16
Additional Resources	17
Fair Housing and Equal Opportunity (FHEO).....	17
Silver State Fair Housing.....	17
Homeowner Resources	17
Federal Housing Administration (FHA).....	18
Nevada Housing Division.....	18
Neighborhood Renewal Program.....	18
Foreclosure Mitigation.....	18
Reno, Nevada Payment Standards, Fair Market Rents, and Income Limits	18

Letter from the Field Office Director

Thank you for picking up the Reno & Sparks Nevada Resource Guidebook, brought to you by the Nevada HUD field Office. This guidebook has been designed to make it easier for you to meet your housing goals by locating support options in Northern Nevada. HUD is not responsible for the service providers listed in this resource guidebook and does not endorse any of the services providers listed. Distribution of this guidebook is done as a courtesy to the person seeking resources. The **Northern areas** listed are Washoe County, City of Reno, and the City of Sparks.

Housing issues can be complex, and you will find a variety of related information including contact information for other agencies that partner with HUD and other partners who are not affiliated or endorsed by HUD. HUD does not directly manage or own housing, nor does it take applications for housing. **Once you locate the resource, remember you need to call them and ask about vacancies, eligibility, rents, and application procedures.**

In addition to this guidebook, HUD maintains a website of additional resources at hud.gov/states/nevada.

You can also call 2-1-1 on a phone or access the website at nevada211.org, to view a database of affordable housing in the state as well as other essential services.

We have prepared this guide as a resource to assist you and we will do our best to keep the most up to date information available and accessible to those who need it.

Our team would welcome suggestions for improvement to this Resource Guidebook as you navigate through it. HUD is also interested in working with organizations to expand the supply of affordable housing, and would welcome calls from such groups interested in HUD's programs by contacting the HUD's Field Policy and Management staff:

Nevada Office Staff – Office of Field Policy and Management

Email questions to NVwebmanager@hud.gov or call us 702-366-2100

Name	Position
Adrienne Babbitt - FPM	Field Office Director
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HUD's mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. We hope this guidebook helps you to answer your questions or find resources you need.

Thank you for letting us assist you.

Sincerely,

Adrienne Babbitt
Field Office Director

Homelessness

If you are at-risk or currently experiencing homelessness.

Nevada 2-1-1

- Dial 2-1-1
- <https://www.nevada211.org/>

Coordinated Entry Access

Coordinated Entry is a local process that helps people who do not have a place to live find housing. It connects individuals and families experiencing homelessness with housing funded by HUD. When someone needs help finding a home, they can take an assessment called the Community Housing Assessment Tool (CHAT). Their CHAT score reflects a person’s housing needs. People with higher scores get priority on the list for available housing. Northern Nevada uses the “no wrong door” approach to assessments. This means that various agencies in the community can help with CHAT assessments. Most people get assessed at the Nevada Cares Campus, but if you would like another choice you can visit

- https://www.washoecounty.gov/homeless/CoC/coordinated_entry.php

for a complete list of local assessor agencies, or call the HAS, Division of Housing & Homeless Services office at 775-325-8210

The **Northern areas** are Washoe County, City of Reno, and the City of Sparks:

County	Agency name	Address	Phone and Email
Washoe	Nevada CARES Campus Emergency Shelter	1800 Threlkel, Reno, NV 89512	(775) 329-4141

What happens when you go to a Coordinated Entry Site?

1. You will be asked to complete a short triage assessment to see if you are experiencing a crisis. If you are, immediate assistance or referrals will be provided.
2. The triage assessment will determine the housing assessment to be completed based upon your household type. The housing assessment helps determine your housing needs. Sometimes assessments show that a person might not be in need of housing options available. If that happens, the worker will refer you to other community resources that you might need.
3. If you do qualify for housing, you might not be matched or referred right away. You will be placed on a list called the “Community Queue” and matched to housing services in the community when resources become available.
4. It is important that you stay in touch with the worker at least once a month to get updates, so the worker knows you are still interested. If you do not stay in touch with the worker, you could be removed from the list.

Catholic Charities of Northern Nevada

Tasked with serving those who wonder how they will be able to meet their most basic needs. They embrace each family and individual with a plan to achieve an increased level of self-sufficiency.

500 E. 4th street, Reno, NV 89512
775-322-7073
<https://ccsnn.org/>

Our Place Family Shelter

Largest emergency housing provider for women and families. In partnership with Washoe County HAS, they provide shelter and wrap around services for 138 women, 38 families, 28 seniors, and all their animal companions every day.

605 S. 21st Street
Sparks, NV
(775) 327-7501
<http://www.renoinitiative.org/our-place/>

Eddy House

Eddy House is a non-profit day center and shelter for 18–24-year-olds who are homeless or at-risk of homelessness. Services provided include meals, showers, clothing, hygiene items, case management, therapy, laundry, computers, residential programs, workforce development, GED classes, and more. If you or someone you know needs resources, our shelter is staffed 24-7:

888 Willow St. Reno, NV 89502
(775) 384-1129
info@eddyhouse.org
www.eddyhouse.org

Reno Youth Network

Provides an online resource guide for approximately 200 youth service providers in the Washoe County Area Such as food, shelter, education, employment, healthcare, and much more.

- <https://renoyouthnetwork.com/>

Other resources:

Name	Phone	Address	Service
A Safe Embrace	(775) 322-3466	220 South Rock Blvd., Suite 7, Reno, NV 89502	Support, recovery, human services, education, 24-hour crisis intervention, emergency shelter for victims and children
Northern Nevada Adult Mental Health Services (NNAMHS)	(775) 688-2001	Assessment available by appointment only	Support, resources, CHAT assessment
Northern Nevada Veterans Administration (VA)	(775) 324-6600	350 Capitol Hill Avenue, Reno,	CHAT assessment
Restart Homeless Services	(775) 324-2622	1095 E. Taylor St. Reno, NV 89502	CHAT assessment
Steps to New Freedom	(775) 322-4003	Assessment available by appointment only	CHAT assessment
The Reno Initiative for Shelter and Equality (RISE) Street Outreach	(775) 486-3041	Assessment available by apt only	CHAT assessment
WC Health Northern Nevada	(775) 538-6700	Psychiatric Urgent Facilities: 830 Mills Street suites 100-101, Reno, NV 89502. 155 W. 2 nd St. Reno, NV 89503	CHAT assessment
Awaken	(775) 393-9183	433 Spokane Street, Reno, NV 89512	Sex trafficking, sexual abuse, employment, case management, and much more.

Bristlecone Family Resources	(775) 954-1400	704 Mill Street, Reno, NV 89502	Drug, alcohol, substance abuse, counseling, treatment, gambling, anxiety, depression and more.
Child Support Office	(775) 789-7100	1 S. Sierra Street, 3 rd Floor, North Tower	Financial assistance, child support and more.
Division of welfare & Supportive Services	(775) 824-7400	630 Greenbrae Drive, Sparks, NV 89431	Food, food stamps and more.
Housing and Homeless Services	Refer to link	https://www.washoecounty.gov/homeless/Community%20Resources/shelter_food_clothing_resources.php	From immediate shelter, to nutritional support and clothing needs, these resources assist people experiencing homelessness or people who are in transition

Rental Assistance

HUD information on

Agency	Website
HUD Rent Relief Resources (Website)	https://www.hud.gov/rent_relief
Consumer Financial Protection Bureau (CFPD)	https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/renter-protections/find-help-with-rent-and-utilities/?utm_source=vanity&utm_medium=outreach&utm_campaign=renthelp
RSIC COVID-19 Emergency Rental Assistance (ERA) and Utility Assistance Program	https://www.rsic.org/covid-19-era-housing-program/

City of Reno

The City of Reno Housing & Neighborhood Development Department provides rental and deposit assistance.

1 E. First Street
P.O. Box 1900
Reno, NV 89505
(775) 334-3310

- <https://www.reno.gov/government/departments/housing-neighborhood-development>
- <https://portal.neighborlysoftware.com/ERAP-RENONV/Participant>

Affordable Housing Resources

Housing Search

NVHousingSearch.org is a free search tool that helps to find rental homes that fit an individual's needs and budgets.

- <https://nvhousingsearch.org/>

Rural Nevada – Multifamily (MF) Subsidized Apartments

These **PROJECT-BASED** subsidized apartment complexes offer assistance to eligible families who qualify. Contact the manager directly to inquire about the application process, rent, location, service, amenities, length of their waiting list and other information. Rent is typically 30% of your income and can fluctuate based on income. **These properties CANNOT ACCEPT VOUCHERS.**

- HUD Resource Locator: search for HUD offices, public housing agencies, multifamily and public housing locations and homeless coordinated entry system point of contacts, <https://resources.hud.gov/>
- West Region Listed by Apartment Name: <https://www.hud.gov/states/shared/working/west/mf/ownmgmt/ae>

Multifamily (MF) Subsidized Apartment List

These properties CANNOT charge Application Fees! Contact the manager directly to inquire about the application process, rents, locations, services/amenities, length of their waiting list and other information.

Single/Family Units	Phone	Address
Carville Park	(775) 323-7443	1244 Carville Drive, Reno, NV 89512, Carvillepark@sbcglobal.net
Centennial Park Annex	(775) 333-2800	1611-1652 Wedekind Road, Reno, NV 89512 silverterrace@pmiforward.com
Community Gardens	(775) 358-5907	2330 – 2338 Wedekind Road, Reno, NV 8912 communitygardens@pmiforward.com
Golden 1 Apartments	(775) 826-6563	520 Brinkby Ave, Reno, NV 89509 golden.cd@fpimgt.com
Pinewood Terrace Apts	(775) 825-1454	1455 Evelyn Way, Reno, NV 89502 pinewood@pmiforward.com
Silver Terrace Apts	(775) 333-2800	1611- 1652 Wedekind Road, Reno, NV 89512 silverterrace@pmiforward.com
Elderly Units	Phone	Address
Metropolitan Gardens	(775) 786-2279	325 E. 7th St. & 726 Evans St Reno 89512 metrogardens.deeschander@ebmc.com
Reno Silvercrest Residence (Salvation Army)	(775) 322-2050	1690 Wedekind Rd, Reno, NV 89512 elisabeth.galliett@usw.salvationarmy.org
Sierra Manor	(775) 331-4166	2350 Paradise Drive, Reno, NV 89512 hbolen@voa-ncnn.org
Washoe Mill Apt	(775) 323-4299	1375 Mill Street, Reno, NV 89502 washoemill.cd@fpimgt.com
Units for Persons with Disabilities	Phone	Address
John Butterworth Estates (Accessible Space)	(702) 259-1903	430 Linden Street, Reno, NV 89502
William J. Raggio Plaza (Accessible Space)	(702) 259-1903	48 Park Street, Reno, NV 89504

Public Housing Authorities (PHA)

PHA's operate multiple affordable housing programs including Housing Choice Vouchers (HCV) or Section 8. These vouchers are limited by federal funding. **They are obtained by applying with a PHA.** Reno Housing Authority (RHA) Jurisdiction: Washoe County, The City of Reno, and the City of Sparks

Reno Housing Authority (RHA)

Reno Housing Authority
1525 E 9th Street, Reno, NV 89512

(775) 329-3630
<https://www.renoha.org/>

RHA owns and operates numerous affordable housing developments throughout Washoe County. They also operate the Housing Choice Voucher Program, known as Section 8. For more information, individuals should contact RHA.

On-Duty Housing Specialists

If you have questions regarding your housing assistance, you can contact the Rental Assistance Department via phone (775-329-3630 ext. 5) or email (section8@renoha.org) and someone will get back to you within 1 business day. If you would like to speak with someone in person, our On-Duty Housing Specialist sees clients on a walk-in basis (no appointment needed). They are available:

Thursdays ONLY

9:00am – 11:30am and 1:00pm – 4:00pm

How to Apply

The most effective method is to visit RHA website. The application can be completed on a computer or mobile device. If you already have an active application with RHA, you do not need to fill out a full application. You can verify if you have an active account by logging in or registering for the applicant portal. If you do not have an active application, you will need to complete the entire application process.

- **New Applicants click here to apply:** <https://www.renoha.org/applicants/>
- **Log into the application portal here:** <https://renoha.myhousing.com/Account/Login>

For RHA Residents only

- **RHA Elderly Services Administrator:**
For seniors & persons with disabilities provides the following: Medicare & Medicaid application assistance, medical service coordination, Access to Healthcare, ADSD referrals and coordination, nutrition/food assistance, SNAP application assistance, Energy Assistance Program application assistance, Sewer Rebate Program application assistance, and wraparound service connections. (775) 329-3630 ext. 248 ask for Cathy Steed
- **RHA’s Workforce Development:**
Through HUD’s Family Self-Sufficiency program, RHA’s workforce development staff provides residents the opportunity to set and reach their personal and professional goals while earning money to prepare for their future. We provide residents opportunities to increase independence and stability through focused resources, workforce training, employment services, and case management. The Workforce Development Department’s mission is to strengthen family foundations with the intention to build generational wealth and fundamental skills to promote independence. Our goal is to lead RHA residents to their fullest potential! For more information, contact workforcedevelopment@renoha.org.

Reno-Sparks Community Resources

Name	Phone	Address	website	Service
Bristlecone Family Resources	(775) 954-1400	704 Mill Street, Reno, NV 89502	bristleconereno.com	One of Northern Nevada’s oldest and largest Non-Profit addiction recovery programs
Catholic Charities of Northern Nevada	(775) 322-7073	325 Valley Road, Reno, NV 89512	ccsnn.org	Help those who struggle to juggle

				housing, family, money, debt, keeping or finding a job, and more.
Domestic Violence Resource Center	(775) 329-4150 – 24 hrs. Text: DVHELP or DVSAFE to 839863	1735 Vassar Street, Reno, NV 89502	https://domesticviolenceresourcecenter.org/	Provides free services for people experiencing family violence.
Food Bank of Northern Nevada	(775) 331-3663	550 Italy Drive, Sparks, NV 89437	https://fbnn.org/	Food Bank - https://fbnn.org/gethelp/foodfinder/
Good Shepherd's Closet	(775) 348-0605	540 Greenbrae Drive, Sparks, NV 89431	https://gsccreno.org/	Provide free of charge, the clothing they need to succeed in work, school, and life.
Volunteers of America Northern Nevada and Northern California	(775) 329-4141/ (775) 329-6300	3434 Marconi Avenue, Sacramento, CA 95821/355 Record Street, Reno, NV 89512	https://www.voancnn.org/northern-nevada	Refer to website to see what services are available in Northern Nevada.
Northern Nevada HOPES	(775) 786-4673	580 W. 5 th Street, Reno, NV 89503, Bell St. Clinic: 595 Bell Street, Reno, NV 89503 Hope Springs: 1920 E. 4 th Street, Reno, NV 89512	https://www.nnhopes.org/	Provides affordable, medical, behavioral health, and supportive services.
Reno Corps Community Center	(775) 688-4555	1931 Sutro Street, Reno, NV	reno.salvationarmy.org	Provide social services, adult rehabilitation, employment, and emergency disaster services.
Reno Restart	(775) 324-2622	1095 East Taylor Street, Reno, NV 89502	https://www.voancnn.org/restart	ReStart is a volunteers of America program that offers both clinical and non-clinical services to reduce homelessness and increase self-sufficiency for eligible individuals and families
Restart Homeless Services	(775) 324-2622	335 Record Street, Reno, NV 89512		Restart's PATH street outreach program operates within both Reno and Sparks city limits. The PATH outreach program serves those who are literally homeless and have a presumed mental health and/or a co-occurring disorder.

Reno-Sparks Gospel Mission	(775) 323-0369	2115 Timber Way, Reno, NV 89512	https://rsgm.org/	Helps homeless, hungry (food pantry), addicted (recovery program), and abused.
Safe Embrace	(775) 324-3766, 24 hrs.: (775) 322-3466	220 S. Rock Street, Suite 7, Reno, NV 89502	https://www.safeembrace.org/	Safe house, provides counseling, housing assistance, emergency transportation, shelter, court, support for domestic abuse and human trafficking.
Step 2	(775) 787-9411	3700 Safe Harbor Way, Reno, NV 89512	https://step2reno.org/	Long-term treatment services for substance use disorders, domestic violence intervention, education, and trauma services.
Valley View Christian Fellowship	(775) 825-4099	1805 Geiger Grade Road, Reno, NV 89521	https://valleyviewreno.org/contact	Small group support

Other Services

Name	Phone	Address	Email/webpage	services
Mill Street Care Center	(775) 331-3663 ext. 152	855 Mill Street, Reno, NV 89502	snap@fbnn.org	FBNN.org/SNAP, help with SNAP application process, food bank, therapy, clothing, shower, laundry, transportation, job applications, computer access, and assistance finding housing
City of Reno: Reno Direct	(775) 334-4636		https://www.reno.gov/community/reno-direct	Is a non-emergency service center to assist with City Government service requests and general information
City of Reno	(775) 334-4636	1 E. First Street, P.O. Box 1900 Reno, NV 89505	https://www.reno.gov/	Home webpage for the City of Reno
Salvation Army	Visit webpage	Visit webpage	https://www.salvationarmyusa.org/usn/	Home webpage, provides veteran services, homeless shelters, job training, food pantries, rent, mortgage and utility assistance, and other services.
Catholic Charities of Northern Nevada and The Saint Vincent's Programs	(775) 322-7073	Visit webpage	https://ccsnn.org/	Provides a broad range of services, including helping people with food resources, affordable

				housing, clothing, and other basic needs.
Northern Nevada HOPEs	(775) 786-4673	Main: 580 W. 5 th St., Reno, NV 89503, Bell St. Clinic: 595 Bell St. Reno, NV 89503, Hope Springs: 1920 E. 4 th St. Reno, NV 89512	https://www.nnhopes.org/	Is a nonprofit community health center in downtown Reno, NV that offers integrated medical care and wellness services
Affordable Housing	Visit Webpage	Visit Webpage	https://www.affordablehousing.com/	Is the largest rental-listing service for the Section 8 housing market, servicing families, landlords and public-housing agencies across the United States.

Washoe County Housing Homeless Services (HHS) Housing Inventory Tool:

Properties listed below are conventional or apartments that are affordable because their rental costs are much lower than many other options in the county.

Property Name	Address	Phone	Email	Population Served
Ala Moana	3300 Kauai Ct Reno 89509	775- 826- 5949	alamoana@gastonwilkerson.com	Multifamily
Alpine Haven (NNCH)	2000 Oddie Blvd., Sparks, NV 89431	(775) 337-9155		Multifamily, Veterans
Arbor Cove at Virginia Lake	2350 Lymbery Street Reno 89509	775- 284- 2090	arborcove@manageinc.org	Seniors
Aspen Terrace	355 Kirman Avenue Reno 89502	775- 337- 3000	aspenterrace@manageinc.org	Multifamily
Aspen Village (NNCH)	1410 Sullivan Ln. Sparks 89431	(775) 337- 9155 x108	775aspen@nnch.org	Multifamily, Veterans
Austin Crest Apts	1295 Grand Summit Dr Reno 89523	775- 787- 9600	austincrestam@latitudepgmt.com	Multifamily
Autumn Village (NNCH)	195 Gentry Way Reno 89502	775- 337- 9155 x106	autumn@nnch.org	Multifamily, Veterans
Banbridge	1000 El Rancho Dr. Sparks 89431	(775) 331- 7170	banbridgecm@peakliving.com	Multifamily
Bethel Plaza Sr. Apts	2655 Rock Blvd Sparks 89431		bethelplaza@gmail.com	Seniors, Disabled
Boulder Creek Apts	4005 Moorpark Ct Sun Valley 89433	775- 674- 1616	pm.bouldercreekapthomes@avenue5apt.com	Multifamily
C Street Apartments (NNCH)	121 C Street Sparks 89431	(775) 337-9155 x 108	77aspen@nnch.org	Multifamily, Veterans
Carlos Lane	3950 Carlos Lane Reno 89502	775- 657- 8871	sierrawestapts@outlook.com	Multifamily
Carriage Stone	695 Center St. Reno 89501	775- 333- 0766	carriagestone@usapropfund.com	Seniors
Carville Court (RHA)	1257 Carville Dr Reno 89512	775- 329- 3630		Multifamily

City Hall Sr Apts	625 5th St Sparks 89431	(775) 353-2500	sierracrestsenior@yahoo.com	Seniors, Disabled
Colonial Court	2nd St Sparks 89431	775- 313- 7344	gastonwilkinson.com	Multifamily
Cottonwood Village (NNCH)	2655 Yori Avenue Reno 89503	775- 337- 9155 x105	cottonwood@nnch.org	Multifamily, Veterans
D&K Horizons Apts (RHA)	1225 Carville Dr Reno 89512	775- 329- 4896		Multifamily
Dakota Crest Apartments	446 Kirman Avenue Reno 89502	1- 800- 720- 2225		Multifamily
El Centro/ aka Joseph's Inn (NNCH)	101 State St. Reno 89501	775- 337- 9155 x104	elcentro@nnch.org	Singles, Veterans
Grace Sr Apts	1260 Commerce St Sparks 89431	775- 333- 0766	gracesenior@usapropfund.com	Seniors, Disabled
Granada Apts SRO	900 I St Sparks 89431	775- 331- 1101		
Hawk View Apartments (RHA)	1548 Steelwood Ln Reno 89505	775- 329- 3630		Multifamily
Hillside Meadows (NNCH)	2757 Beck Street Reno 89509	775- 337- 9155 x114	hillside@nnch.org	Multifamily, Veterans
Idlewild Park Townhome	1810 Idlewild Drive Reno 89509			Multifamily
INOVA	14001 Summit Sierra Blvd Reno 89521	775- 683- 3340	inovacompliance@greystar.com	Multifamily
Juniper Village (NNCH)	525 Morrill Avenue Reno 89512	775- 337- 9155 x112	juniper@nnch.org	Multifamily, Veterans
Lake Grove Apartments	2450 Lymbery St Reno 89509			Multifamily
Lighthouse of the Sierra (Sober)	3700 SafeHarbor Way Reno 89512	775- 787- 9411		Multifamily
Lincoln Way Sr Apts	618 Fourth St Sparks 89431	775- 507- 4114 * 775- 825- 8221		Seniors, Veterans
Manhattan Place Apt (LIHTC exp 2022)	930 Manhattan Street Reno 89512	775- 750- 0744	harvard.apartments@outlook.com	Multifamily
Maple Leaves (NNCH)	2555 D Street Sparks 89431	775- 337- 9155 x108	775maple@nnch.org	Multifamily, Veterans
Marina Village	350 Harbour Cove Sparks 89434	775- 359- 3508		Multifamily
Marvel Way	1505 Marvel Way Reno 89502	775- 507- 3010	marvelway.cd@fpimgt.com	Multifamily
McGraw/Silver Sage Courts (RHA)	2455 Orovada St Sparks 89431	775- 329- 3630		
Mineral Manor (RHA)	1525 E Ninth St Reno 89506	775- 329- 3630		Multifamily
Moran Street Senior Apartments	435 Moran Street Reno 89502	775- 786- 0711	wc.hobson@silversagemanor.org	Seniors

Myra Birch Manor (RHA)	3585 Mazzone Ave Reno 89502	775- 329- 3630		Multifamily
Oak Wood Apartments	3410 Neil Road Reno 89502	844- 214- 2829		Multifamily
Orovada St Senior Apartments (opening late 2022)	Orovada St & Silverada Reno 89512			
Palace Apartments	395 E. Grove St Reno 89502	775- 825- 7833	palace2@gastonwilkerson.com	Multifamily
Parc One 60 - City Center Apts	160 Sinclair Street Reno 89501	775- 284- 9500	parcone60cm@latitudepmgmt.com	Multifamily
Park Manor Apartments (NNCH)	33 Park Street Reno 89502	775- 337- 9155 x103	775parkmanor@nnch.org	Multifamily, Veterans
Park Plaza	705 Washington St Reno 89503	775- 276- 2391	parkplaza@manageinc.org	Multifamily
Parkside Garden Apts	1800 Sullivan Ln Sparks 89431	775- 359- 5555		Multifamily
Parkway Lodge	49 S. Park St. Reno 89502	775- 895- 3761	newchevy916@gmail.com	Singles
Patton Apartments	2400 Patton Dr Reno 89512	775- 359- 0811	patton@gastonwillkerson.com	Multifamily
pilgrims Rest Senior (RHA)	1325 Hillboro Ave Reno 89512	775- 329- 3630	plaza@nnch.org	Seniors
Plaza at 4th (NNCH)	855 E. 4th Street 450 N Wells Ave Reno 89512	775- 333- 0765		Multifamily, Veterans
Reflections at the Marina	800 Nichols Blvd Sparks 89434	833- 694- 4263	info.reflectionsatthemarina@mgproperties.com	Multifamily
Regency Park Apts	3200 Lakeside Dr Reno 89509	775- 826- 1816	regencypark@compassrock.com	Multifamily
Ridgeview by Vintage	4050 Gardella Ave Reno 89512		ridgeviewvintage.cd@fpimgt.com	Multifamily
River Place Senior Apartments	895 Kuenzli Street Reno 89502	775- 284- 2090	riverplaceapartments@hotmail.com	Seniors
Riverside Artists' Lofts	17 S. Virginia Street Reno 8950	775- 786- 8824	riverside_artistlofts@yahoo.com	Singles
Riverwood Apartments	805 Kuenzli St Reno 89502	775- 786- 5737	riverwood3@kromerinvestments.com	Multifamily
Sarrazin Arms Apartments	541 W 3rd Street Reno 89503	775- 313- 7344	sarrazin@gastonwilkerson.com	Singles
Sierra Apartments	95 Gentry Way (& 2745 Wrondell Reno 89502	775- 826- 3371		Singles, Couples
Sierra Cove Apts (NNCH)	2338- 2314 Greyhaven Ln Sparks 89431	775- 337- 9155 x 107	108sierracove@nnch.org	Multifamily, Veterans
Sierra Crest Sr Apts	795 Prater Way Sparks 89431	775- 353- 2500	sierracrestsenior@yahoo.com	Seniors, Disabled
Sierra Grove Apartments	355 E Grove St Reno 89502	775- 359- 7368	jennifer@wigiusa.com	Multifamily

Sierra View Apartments	2300 Paradise Drive Reno 89512	775- 331- 3242	sierraviewapt@aol.com	Multifamily
Sierra West Apt (LIHTC exp 2022)	1380 Riley Ave Reno 89502	775- 657- 8871	sierrawestapts@outlook.com	Multifamily
Silver Sage at Neil Road Senior Apartments	3870 Neil Road Reno 89502	775- 825- 8221	silversageneil@yahoo.com	Seniors
Silver Sage Seniors Residence	4885 S. McCarran Blvd Reno 89502	775- 823- 8880		Seniors
Silverada Manor (RHA)	1402 Silverada Blvd Reno 89512	775- 329- 3630	springview.cd@fpimgt.com	Seniors, Disabled
Sky Mountain by Vintage	1405 Sky Mountain Dr Reno 89523	775- 376- 1167	skymountain.cd@fpimgt.com	Multifamily
South Peak by Vintage	1205 S Meadows Pkwy Reno 89521	775- 852- 2339	southpeak.cd@fpimgt.com	Multifamily
Southwest Village	3295 S. Virginia Street Reno 89502	775- 825- 1109	southwestvillage@cushwake.com	Multifamily
Southridge Apts (LIHTC expires 2024 (1570- 1590))	1550, 1570, 1590 Sky Valley Dr Reno 89503	775- 800- 1556	southridge.cd@fpimgt.com	Multifamily
Springview by Vintage opens Year End 22	2355 Clear Acre Ln Reno 89512			Multifamily
Stead Manor (RHA)	5062 Bravo Ave Reno 89506	775- 329- 3630		Multifamily
Steamboat by Vintage	600 Geiger Grade Rd Reno 89521	775- 850- 2700	steamboatvintage.cd@fpimgt.com	Multifamily
Stewart Street Apts	1740 Stewart St Reno 89502	775- 737- 7327		Multifamily
Sunset Ridge Apartments (unsubsidized, insured)	2141 Centennial Way Reno 89512	775- 329- 7570	sunsetridge@theapartmentcompany.com	Multifamily
Terracina at Reno	2175 Sierra Highlands Dr Reno 89523	775- 747- 5855	terracinareno@usapropfund.com	Multifamily
Tom Sawyer Village (RHA)	2425 Tom Sawyer Dr Reno 89512	775- 329- 3630		Seniors, Disabled
Trembling Leaves Apartments (NNCH)	115 Booth Street Reno 89509	775- 324- 1336 x102	trembling@nnch.org	Multifamily, Veterans
Truckee Heights Apartments (NNCH)	2153 Prater Way Sparks 89431			
Ware Senior Apartments	2023 Lemmon Dr & Military Rd Reno 8950			Seniors
Village at North (NNCH)	925 N. Virginia St Reno 89503	775- 337- 9155x113	village@nnch.org	Multifamily, Veterans
Village on Sage Street (VOA)	300 Sage Street Reno 89512	916- 265- 3400	dmcfarland@voa-ncnn.org	Singles

Vintage at Citi Vista	650 Record St Reno 89512	775- 324- 2211	vintagecivitista.cd@fpimgt.com	Seniors
Vintage at Sanctuary	301 Gentry Way Reno 89502	775- 391- 3564	vintagesanctuary.lease@fpimgt.com	Seniors
Vintage at Spanish Springs Sr Apts	Eagle Canyon Dr & Neighborhood Sparks 89441			Seniors
Vintage at the Crossing	11565 Old Virginia Rd Reno 89521	775- 386- 1777	vintagecrossings.assist@fpimgt.com	Seniors
Vintage at Washington (opening late 2022)	260 Winter St 291 Washington St Reno 89503			Seniors
Vintage Hills Sr Apts	4195 W 7th St Reno 89503	775- 787- 0109	vintagehills@usapropfund.com	Seniors
Vista Point Apts	250 Talus Way Reno 89503	775- 337- 8819	vistapoint.cd@fpimgt.com	Multifamily
Wedekind Apts/ Reno Apartments I-IV	2300 Wedekind Road Reno 89512	775- 359- 0811	wedekind@gastonwilkerson.com	Multifamily
Whittell Pointe I&II Apts (unsubsidized, insured)	1855 Selmi Dr Reno 89512	775- 329- 4343	whittellpointemgr@cushwake.com	Multifamily
Willie J. Wynn Apartments (RHA)	1202 Hillboro Ave Reno 89512	775- 329- 3630		Seniors
Willows at Wells Senior Apartments (CSA)	201 S Wells Avenue Reno 89502	775- 329- 4248	willows@manageinc.org	Seniors
Yorkshire Terrace Apts (RHA)	7900- 7950 Chapman Pl Reno 89506	775- 677- 0717		
Yorkshire Terrace/Essex Manor (RHA)	7760 Carlyle Dr Reno 89506	775- 329- 3630		Multifamily
Zephyr Pointe Apts (unsubsidized, insured)	10640 McCarran Blvd Reno 89503	775- 624- 0707	ZephyrPointe@cushwake.com	Multifamily

Nevada Veteran Resources

Provides Veterans who are homeless and at risk of homelessness with one-stop access to community-based multiagency services to promote permanent housing, health and mental health care, career development, and access to VA and non-VA benefits. <https://www.va.gov/homeless/crrc.asp>

- To learn about federal U.S. Department of Veterans Affairs call (800) 827-1000 toll free or visit their website at <http://www.va.gov>, <https://veterans.nv.gov/>
- National Call Center for Homeless Veterans: (877) 4AID VET or (877) 424-3838. Assists homeless veterans, at-risk veterans, their families, and others with linkages to appropriate VA and community-

based resources. Veterans and their family or friends can also contact the VA Homeless Coordinator at their nearest VA Medical Center for information or assistance with homeless issues.

- Use the following link to learn more about loans and grants to qualifying veterans:
<https://www.benefits.va.gov/homeloans/index.asp>

Other Veteran Services

Name	Phone	Address	Service Type
VA Regional Office	(800) 827-1000	http://www.va.gov	Access and manage your VA benefits and health care
Toll Free Nurse Advice Line	(877) 252-4866	N/A	
Veteran Crisis Line	(800) 273-8255	Phone service	Mental Health
Nation's Finest	(775) 284-8387	419 E. Plumb Lane Reno, NV 89509. nationsfinest.org	At Nation's Finest, the mission is to support America's military veterans and their families with a comprehensive approach to housing, health, and employment that helps them achieve self-sufficiency and reach their full potential. They also provide case management, behavioral health services, referral services, and more.

Senior and Disabled Resources

Definition to establish eligibility or obtain program benefits as an elderly family or persons with disabilities vary by program. Generally the elderly is defined as a family whose head or spouse or sole member is a person who is at least 62 years of age. It may include two or more people who are at least 62 years of age living together, or one or more people who are at least 62 years of age living with one or more live-in aides.

A Disabled family is typically a family whose head, spouse, or sole member is a person with disabilities. It may include two or more persons with disabilities living together, or one or more persons with disabilities living with one or more live-in aides (refer to HUD Handbook 4350.2 Change 4, Figure 3-6, for further guidance).

Once you locate the resource, remember you need to call them and ask about vacancies, eligibility, rents, and application procedures.

Name	Phone/website	Service
Washoe County Senior Services (WCSS)	775-328-2575 or email: sr_info@washoecounty.gov website: fairhousing@ssfhc.org	Provide programs and services for finding senior centers, answering questions about health or long-term care, financially preparing for getting older, housing, and care options, information for services such as "Meals on Wheels" or medication management, and assistance with understanding Medicare, Medicaid, or Veteran's Benefits
Aging and Disability Service Division	https://adsd.nv.gov/	In the state of Nevada, Department of Health, and Human Services,

		represents Nevada's elders, children and adults with disabilities or special health care needs.
Orovada Street Senior Apts	2580 Orovada Street, Reno, NV 89512. Sharon (775) 738-8000 or TTY (775) 778-0889	Affordable senior non-smoking complex, one- and two-bedroom units.

Accessible Space, Inc. (ASI)

Accessible space provides services to the Disabled (811) the Elderly (202), and Tax Credit (LIHTC).

<http://www.accessiblespace.org/>

- Residents are encouraged to call the local Nevada number at 702-259-1903.
- The TTY/TDD number in NV is 711

Property Name	Type	Address
William J. Raggio Plaza	811	48 Park Street, Reno, NV 89502
John Butterworth Estates	811	430 Linden Street, Reno, NV 89502

Legal Assistance (Evictions and other tenant/landlord concerns)

Nevada Legal Services	(775) 284-3491	204 Marsh Ave, Suite 101 Reno, Nevada 89509	Provides free legal to those in need
Reno Justice Court	(775) 325-6500	Community Resource Room, First Floor, 1 South Sierra St, Reno	Staffed by Northern Nevada Legal Aid and Nevada Legal Services from 9am to 5pm, Mon-Fri. Assist with completing and filing court forms and help them prepare for court. Determine if court patrons qualify for additional Legal Services. Includes computers, printer, copier, scanner, children's play area and private office. https://www.washoecounty.gov/rjc/
Northern Nevada Legal Services	(775) 329-2727	299 S. Arlington Ave Reno, Nevada 89501 https://www.nnlegalaid.org/	Provide free and low-cost legal services to Northern Nevada
The Emergency Eviction Prevention Program of Northern Nevada	(775) 360-6133	intake@eppnn.com	Website: EPPNN.com Services: Obtain, retain, sustain permanent housing through expert advisory services. EPPNN advisors intercept a situation of housing crisis and consult on how to eliminate the threat of homelessness through expert mediation, advanced knowledge of resources and extensive portfolios of community partners.

Community Resources

Location: Downtown Reno Library

Address: 301 South Center Street, Reno, NV 89501

Phone number: 775-327-8300

The times listed below are not guaranteed, please call library:

Monday	Tuesday	Wednesday	Thursday	Friday
10-1 Reno Ambassadors Downtown Reno	10-1 Employ NV (no IDme)	10-1 Community Court & Services*	10-1 City of Reno Coming Soon	10-1 S.N.A.P – Supplemental Nutrition

Provide information on DMV, Social Security, and Housing Services.	Assist with job searching and resumes			Assistance Program Providing SNAP and Medicaid Applications and re-certifications.
	1-4pm Rise - Reno Initiative for Shelter and Equality Providing equal access to shelter, knowledge, and opportunity.	1-4 pm Catholic Charities Coming soon Benefit Enrollment (SNAP, EAP, Etc.) Workforce Development ID's, Birth Certificates, Social Security Cards.	1-4pm H.O.P.E Team – Homeless Outreach Proactive Engagement Assist literally homeless people in secure stable housing	

***Community Court & Services**

Provides unhoused individuals who have committed minor offenses with resources instead of jail time.

Event held: Every Wednesday from 8:30 am to 10:00 am

Instead of entering a courtroom [and] facing a judge in a black robe, people are greeted by service providers (SNAP, HOPE, etc..) seated at round tables at the Community Assistance Center in Reno. Typically, they serve people with trespassing citations, urinating in public or breaking an open container law. They also provide free lunch that day.

Additional Resources

Fair Housing and Equal Opportunity (FHEO)

Do you think you have been a victim of housing discrimination? Federal law prohibits housing discrimination based on your race, color, age, national origin, religion, sex, family status, or disability. If anyone feels that they have been discriminated against, you may file a complaint with HUD.

FHEO Specialist	(800) 669-9777, TTY: (800) 877-8339	https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint# How To File
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Silver State Fair Housing

Silver state Fair Housing advocates for fair housing by providing a comprehensive program of outreach, education, and enforcement activities.

- <https://www.ssfhc.org/>
- 888.585.8634
- fairhousing@ssfhc.org

Homeowner Resources

If you have questions regarding buying a home, qualifying for a loan, down payment assistance, HUD homes, payoffs, liens, reverse mortgages, etc., please contact the FHA.

Federal Housing Administration (FHA)

- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339
- Visit their knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers, or email answers@hud.gov

Nevada Housing Division

The Nevada Housing Division provides information about a variety of programs to help low- and middle-income Nevadans purchase homes. Check out <https://www.homeispossiblenv.org/> for additional information and eligibility requirements.

- <https://www.reno.gov/government/departments/housing-neighborhood-development/homeowner-resources#ad-image-0>

Neighborhood Renewal Program

On April 11, 2022, the Council approved a \$200,000 grant agreement with Rebuilding Together Northern Nevada (RTNNV) to manage a new Neighborhood Renewal Program. These funds will help Reno Homeowners repair households at or below 80 percent of Area Median Income (AMI).

To apply for the program, contact RTNNV:

- Online: rtnnv.org
- Phone: (775) 395-9808
- Email: home@rtnnv.org
- <https://rtnorthernnevada.my.salesforce-sites.com/homeownerapplication/>

Foreclosure Mitigation

Consumer Credit Counseling Services of S. NV
 (775) 337-6363
 3100 Mill Street, Reno, NV 89502
www.ccsnevada.org

Reno, Nevada Payment Standards, Fair Market Rents, and Income Limits

The Public Housing Authority (PHA) determines a payment standard between 90% and 110% of Fair Market Rents (FMRs). In certain instances, the payment standard can be 120%. The FMRs are published annually by HUD and represent the cost to rent a moderately-priced dwelling unit in the local housing market. The housing voucher tenant must pay 30% (**unless there is no income**) of its monthly adjusted gross income for rent and utilities, and if the unit rent is greater than the payment standard, the tenant is required to pay the additional amount (limits and restrictions apply). <https://www.huduser.gov/portal/datasets/fmr.html>

The payment standards are the maximum monthly assistance payment allowed for a Housing Choice Voucher (HCV) holder. The payment standards include rent and tenant paid utilities and are used to calculate the monthly Housing Assistance Payment (HAP) for the family.

HUDs Final FY 2024 FMRs by Unit Bedrooms					
https://www.huduser.gov/portal/datasets/fmr/fmrs/FY2024_code/select_Geography.odn					
Year	Efficiency	One-Bedroom	Two-Bedroom	Three-Bedroom	Four-Bedroom
FY 2024 FMR	\$1,072	\$1,257	\$1,582	\$2,229	\$2,669

Reno Housing Authority (RHA) payment Standards:

RHA Basic* Payment Standards by Bedroom Size						
0	1	2	3	4	5	6
\$1,060	\$1,256	\$1,585	\$2,253	\$2,700	\$3,105	\$3,510

*Applicable throughout Washoe County if Zip Code is not listed in Exception Payment Standard table.

Effective for moves/transfers and annuals effective 01/01/2024:

Exception** Payment Standards by Bedroom Size and Zip Code							
Zip Code	0	1	2	3	4	5	6
89402	\$1,400	\$1,630	\$2,040	\$2,900	\$3,460	\$3,979	\$4,498
89434	\$1,220	\$1,440	\$1,820	\$2,590	\$3,100	\$3,565	\$4,030
89436	\$1,240	\$1,470	\$1,860	\$2,640	\$3,170	\$3,646	\$4,121
89440	\$1,250	\$1,470	\$1,860	\$2,650	\$3,170	\$3,646	\$4,121
89441	\$1,590	\$1,890	\$2,380	\$3,380	\$4,050	\$4,658	\$5,265
89450	\$1,500	\$1,780	\$2,240	\$3,180	\$3,820	\$4,393	\$4,966
89451	\$1,500	\$1,780	\$2,240	\$3,180	\$3,820	\$4,393	\$4,966
89506	\$1,140	\$1,360	\$1,710	\$2,430	\$2,910	\$3,347	\$3,783
89508	\$1,370	\$1,620	\$2,050	\$2,910	\$3,490	\$4,014	\$4,537
89511	\$1,310	\$1,550	\$1,960	\$2,790	\$3,340	\$3,841	\$4,342
89519	\$1,460	\$1,730	\$2,180	\$3,100	\$3,710	\$4,267	\$4,823
89521	\$1,580	\$1,870	\$2,360	\$3,350	\$4,020	\$4,623	\$5,226
89523	\$1,220	\$1,440	\$1,820	\$2,590	\$3,100	\$3,565	\$4,030

**Only applicable in the listed Zip Codes. Other Zip Codes see Basic Table.

The Department of Housing and Urban Development (HUD) sets income limits that determine eligibility for assisted housing programs including the Public Housing, Section 8 project-based, Section 8 Housing Choice Voucher, Section 202 housing for the elderly, and Section 811 housing for persons with disabilities programs. HUD develops income limits based on Median Family Income estimates and Fair Market Rent area definitions for each metropolitan area, parts of some metropolitan areas, and each non-metropolitan county.

Income Limit areas are based on FY 2023 Fair Market Rent (FMR) areas.

FY 2023 Income Limit Summary										
Income limits determine who is eligible for several programs										
https://www.huduser.gov/portal/datasets/il/il2023/select_Geography.odn										
FY 2023 Income Limits	Median Family Income	FY 2023 Income Limit Category	1	2	3	4	5	6	7	8
Reno NV MSA. Note: Washoe County is part of the Reno, NV MSA	\$104,400	Very Low (50%) Income Limits (\$)	34,650	39,600	44,550	49,450	53,450	57,400	61,350	65,300
		Extremely Low-Income Limits (\$)	20,800	23,750	26,700	30,000	35,140	40,280	45,420	50,560
		Low (80%) Income Limits (\$)	55,400	63,300	71,200	79,100	85,450	91,800	98,100	104,450