

Silverada Manor Relocation Summary and Update

What is happening at Silverada Manor and who is HousingToHome?

To help ensure affordable apartments continue to be available in northern Nevada for decades to come, the Reno Housing Authority (RHA) is redeveloping Silverada Manor. As discussed in previous resident meetings, this means that extensive interior, exterior, and site improvements will be made to the property. The work will be done in phases throughout the property until all units have been renovated. As a result, residents will be temporarily relocated when construction is happening in their home. Every effort will be taken to minimize the impact on residents. When possible, some residents will only need to move one time from their current unit into a fully renovated unit. However, some residents may be temporarily relocated on-site before moving into a fully renovated unit. Finally, in the first phases, some residents may have to be temporarily relocated off-site to another vacant unit in the RHA portfolio or a unit within the community.

Construction is set to begin in spring 2024 and is expected to be completed in the fall of 2025.

We understand this is a stressful time for residents and relocating is difficult. To ensure you have all the support and information you need before, during, and after relocation, RHA has hired **HousingToHome** (HTH). HTH specializes in assisting residents through every step of the relocation process. They do this work all over the country and are experts in the field of relocation.

An on-site HTH relocation manager specifically assigned to Silverada Manor will work with each and every resident throughout their relocation. HTH and RHA are working together on this project and want to ensure you have the most information possible at every step of the way.

What relocation assistance and services will I receive?

- A personalized relocation assessment with HTH relocation manager. You will have plenty of time to meet one-on-one with the HTH relocation manager, provide household information and develop a specialized relocation plan that works best for you and your family.
- The HTH relocations specialist will have an office on-site at Silverada Manor. To best accommodate your schedule, the HTH specialist will be available Monday through Friday, and also evenings and weekends as needed. Friends, family, and other support members are welcome and encouraged to join you throughout this process with HTH. Translation services will be provided for residents as needed.

- Residents will receive relocation notices from HTH including: RAD Information Notice (RIN), General Information Notice (GIN), 30-Day RAD Notice of Relocation, and Notification of Return.
- You are not alone in this process! Every effort will be taken to minimize the impact on residents. When possible, some residents will only need to move one time from their current unit into a fully renovated unit. However, some residents may be temporarily relocated on-site before moving into a fully renovated unit. Finally, in the first phases, some residents may have to be temporarily relocated off-site to another vacant unit in the RHA portfolio or a unit within the community. HTH will assist you throughout this whole process!
- HTH will hire and coordinate a licensed and bonded moving company to complete your move at no cost to you. Boxes, packing paper, and tape will be provided to you in plenty of time before your move date. Also, if you are unable to pack and unpack your belongings on your own, HTH will ensure the moving company assists you with these tasks as well.
- HTH will facilitate transfers of cable, internet and other utilities, postal service address changes, and any in-home services or deliveries. All necessary transfer, disconnection, and reconnection fees will be covered or reimbursed by RHA.
- The moving company services, packing materials, packing/unpacking assistance and disconnection/reconnection services will be provided when you move from your current home to the temporary relocation unit, if needed, and also when you move back into your final unit after construction.

You will not incur additional expenses and/or pay out of pocket for any of this relocation assistance.

Can I return to my same home at Silverada Manor when construction is completed at the site?

Every resident at Silverada Manor has the right to return to the property when the construction is completed. If any residents were relocated temporarily off-site they will have the right to return to Silverada Manor. While you have the right to return to the property, we cannot guarantee that you will be able to return to your exact unit after renovation is complete. In order to ensure the project can be completed efficiently and to minimize the number of moves residents have to make, residents may be moved from their current unit into a fully renovated unit in a different building at Silverada Manor.. Additionally, RHA is required to right-size households during this process. Based on HUD regulations, if you require additional or fewer bedrooms than you currently live in, you may return to a unit that is a different size for you and your household.

For more information, please contact silvproject@renoha.org or 775.329.3630 ext. 279.