MINUTES OF THE REGULAR MEETING HOUSING AUTHORITY OF THE CITY OF RENO BOARD OF COMMISSIONERS July 25, 2023

The regular meeting of the Board of Commissioners of the Housing Authority of the City of Reno (Agency) was called to order by Vice Chairman Aiazzi at 12:08 pm on Tuesday, July 25, 2023, in the Agency's Boardroom.

Commissioners Present

Commissioners Absent

Dave Aiazzi, Chairperson Jazzmeen Johnson, Vice Chairwoman-**via phone** Mayor Hillary Schieve-present 12:22 pm Mark Sullivan, Commissioner-**via phone** Kathleen Taylor

Staff Present

Hilary Lopez, Ph.D., Executive Director Heidi McKendree, Deputy Executive Director Ryan Russell, Legal Counsel JD Klippenstein, Director of Development Darren Squillante, Director of HR Cori Fisher, Director of Resident Services Kristin Scott, Director of Public Housing Kim Anhalt, Moving to Work Coordinator April Conway, Public Affairs Officer Lindsay Dobson, Executive Administrative Assistant

Others Present Julie Henderson – City of Reno

There being a quorum present, the order of business was as follows:

- Call to order and roll call.
- **Receive introduction of guests.** Julie Henderson, City of Reno
- First Period of Public Comment. The opportunity for public comment is reserved for any matter within the jurisdiction of the Board. No action on such an item may be taken by the Board unless and until the matter has been noticed as an action item. Comments from the public is limited to three minutes per person, under these items.

There was no public comment.

1. Approval of the minutes of the closed session Board meeting held June 27, and the regular Board meeting held June 27, 2023. (For Possible Action)

Commissioner Taylor motioned to approve the minutes of the regular Board meeting held June 27, 2023. Vice Chairwoman Johnson seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

2. Consent Agenda. (All consent items may be approved together with a single motion, be taken out of order, and/or be heard and discussed individually. Items will be removed and considered separately at the request of the public or Board member.) (For Possible Action)

Commissioner Taylor requested to pull consent agenda items b, c, d, e, f. Commissioner Sullivan motioned to approve consent agenda item a. Vice Chairwoman Johnson seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

- a) Consider adoption of Resolution 23-07-01 RH revising the Authority's check signature authorization policy.
- b) Consider adoption of Resolution 23-07-02 RH authorizing the write-off of tenant accounts receivable for the Section 8 Rental Assistance Programs.
- c) Consider adoption of Resolution 23-07-03 RH authorizing the write-off of landlord accounts receivable for the Section 8 Rental Assistance Programs.
- d) Consider adoption of Resolution 23-07-04 RH authorizing the write-off of landlord accounts receivable for the Cares Housing Assistance Payments (CHAP) program.
- e) Consider adoption of Resolution 23-07-05 RH authorizing the write-off of vacated tenant account receivables for the Low-Rent Public Housing Program.
- f) Consider adoption of Resolution 23-07-06 RH authorizing the write-off of vacated tenant account receivables for the unaided properties.

Commissioner Taylor requested further discussion on what the Agency can do to make these write-offs less of a financial burden in the future. Deputy Executive Director McKendree as well Director of Asset Management Scott provided additional clarification on each of the consent agenda items.

Commissioner Taylor motioned to approve consent agenda items b, c, d, e, and f. Commissioner Sullivan seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

3. Commissioner Reports. (Discussion)

No reports.

4. Executive Director/Secretary's Report. (Discussion)

- RHA completed its procurement for a Master Developer partner for its Hawk View and Silverada Manor development projects. Based on the scoring criteria, the committee selected Brinshore Development, LLC, a national development group with experience working with Public Housing Authorities on HUD conversion projects and with expertise in affordable housing development. Staff is drafting a Master Development Agreement based on the terms provided in Brinshore's submission and anticipates bringing the Agreement to RHA's Board of Commissioners for approval in August.
- RHA received the Commitment for Housing Assistance Payments (CHAP) from HUD for the Silverada project. This allows the Agency to stay on track to convert that property using the RAD and Section 18 program.
- Deputy Executive Director McKendree and Executive Director Lopez have been meeting with banks to discuss potential financial structures and products they may have available to leverage our scattered site portfolio.
- RHA will hold a Resident Advisory Board meeting in August to discuss changes to the Admission and Continued Occupancy Plan (ACOP), the HUD Section 18 application for Hawk View, and Administrative Plan changes.
- RHA hosted the first Elevate Nevada Permanent Supportive Housing working group on July 20. The group consisted of about 25 different housing service providers to discuss how to develop permanent supportive housing, discuss operational funding and what makes up a robust package of services for supportive housing.
- RHA's Workforce Development Department received a \$10,000 Community Reinvestment Act donation from Eaglemark Savings Bank to help expand our self sufficiency workshops and activities.
- RHA is unveiling the new playground at Essex Manor and pairing it with the new afterschool partnership with 4H and the Food Bank of Northern Nevada.

B. Update on Rental Assistance Voucher Programs / Asset Management

Voucher Type	Total Voucher Allocation	Vouchers Leased as of 4/1/23	Percent Leased	Vouchers Issued Not Yet Leased
Housing Choice Voucher	2,477	2,245	9 1%	159
VASH	416	279	67%	63
EHV	137	99	72%	18
FYI	15	6	40%	4

Rental Assistance Voucher Programs

Number HQS Inspections Conducted by Month			
June 2023	201		

Housing Choice Vouchers (HCV)

Description: Vouchers used by clients to lease a unit in Washoe County of their choosing. Applicants are pulled from the RHA HCV Waitlist. These vouchers also include Project Based Vouchers. The RHA has chosen to Project Base 107 of our HCV's to assist special populations obtain housing. Of the total 107 PBV units, 95 are assigned to RHA owned properties.

Lease-Up Expectations: Although total voucher allocation is 2524, HUD has set the agency's leasing expectation at 2382 (AKA RHA's MTW Baseline), which is the maximum leasing expectation set by HUD when RHA signed its MTW Contract. Funds provided by HUD to support the HCV program are also used to support the agency's MTW activities and therefore full lease up of all 2524 vouchers is not expected or suggested by HUD.

Veteran's Affairs Supporting Housing Vouchers (VASH)

<u>Description:</u> Vouchers allocated by HUD with an ongoing partnership with the VA to serve homeless veterans. The VA provides case management services to participants. The VA makes direct referrals to RHA of eligible clients and the RHA provides a VASH voucher. Currently, RHA has project-based 9 of these vouchers.

Emergency Housing Vouchers (EHV)

<u>Description</u>: Vouchers allocated by HUD for the specific purpose of assisting homeless individuals or families or those at risk of homelessness in obtaining housing. RHA is partnering with four local agencies (Catholic Charities, Health Plan of Nevada, Washoe County Human Services-Our Place and Volunteers of America) that have experience providing services to this population. Referrals for the program must come from the regional Continuum of Care (CoC) coordinated entry system. Direct referrals are received by the RHA from the partnering agency and the RHA provides the EHV voucher.

Foster Youth to Independence Vouchers (FYI)

<u>Description:</u> Voucher allocated by HUD for the specific purpose of assisting foster youth aging out of the foster care system. RHA is partnering with Washoe County Human Services and Eddy House to provide referrals and case management to clients. Direct referrals are received by the RHA from the partnering agency and the RHA provides the FYI voucher.

Asset Management

- Asset Management has selected Maribel Martinez for the Asset Management Administrator position. That will leave her previous position as an Assistant Manager open. We will be posting that position along with a Maintenance I position that just opened. The groundskeeper and Maintenance II candidates should start in July.
- Maintenance staff are teaming up on Thursdays through the end of August to complete weed removal and trimming at all sites. The past few weeks they focused on the vacant scattered sites houses to ensure the units were cleaned up and did not appear overgrown. The next several weeks will be spent at the public housing complexes.
- Management and Maintenance continue to practice in Yardi to retain the knowledge from the training prior to going live. Staff have focused on completing the set ups needed to ensure a successful go live.
- Public Housing ended the month of June with 47 vacancies for an overall occupancy rate of 93.96% across all sites. In June, ten residents vacated their unit, and two units were leased.

C. Update on Workforce Development, Elderly Services, and youth activities

Department Updates

Staff met with three CPAs to inquire about assistance in creating a non-profit 501(c)(3) subsidiary to help the department apply for additional grants, allow for community member donations, and help create long-term, sustainable income for program expenses moving forward. After choosing a CPA, the next steps include finalizing the nonprofit name and mission, creating a board of directors, and drafting bylaws and articles of incorporation.

Elderly Services

- RHA partnered with **St. Mary's** to host a "lunch & learn" nutrition information workshop for senior residents.
- Blood pressure checks, blood sugar checks, lipid profiles, and other medical examinations continue at McGraw Court and Willie J. Wynn through a partnership with **Sanford Center for Aging**.

Workforce Development (WFD)

- RHA received a \$10,000 Community Reinvestment Act donation from Eaglemark Savings Bank to help expand our self-sufficiency workshops and activities. Staff is working through multiple expansion ideas and will have an action plan in August.
- The Getting Ahead in a Just Getting by World program, in partnership with Opportunity
 Alliance Nevada, is underway. The residents enrolled in the 16-workshop intensive program
 are expected to graduate the evening of August 29[,] 2023. Once details are finalized, the Board
 will be notified.

Youth/Family Activities

- **Rotary Youth Leadership Awakening** (RYLA) hosted 10 RHA youth for a full day of summer camp fun at Grizzly Creek Ranch to participate in activities and practice the leadership skills learned during the week. As part of RYLA's leadership training, they built 10 new bikes that were donated to RHA youth in attendance.
- The third Sierra Nevada Journeys summer camp week (of five) with RHA youth is complete.
 55 total youth will attend summer camp free of cost thanks to The Helen Close Charitable
 Foundation's generous grant.

Resident Councils

- Essex Manor officially has an active Resident Council, after 2 years of inactivity. They held their first community BBQ on July 22,2023.
- Stead Manor resident council held a car wash fundraiser to help raise funds to start a Youth Resident Board.

* The Authority's community partners are designated in bold within the Update on Elderly Services, Workforce Development, and youth activities headers.

D. Update on Public Affairs Activities

Traditional Media, Social Media

- All three local TV stations and the RGJ covered the groundbreaking at Dick Scott Manor.
- Two local TV stations, including Spanish Univision, covered the Start Smart scholarship dinner.

Opportunity Knocks Magazine

• Staff is compiling final corrections and will send to Reno Type for printing.

<u>Other</u>

- Staff is beginning work on the unveiling of the new playground at Essex Manor. Coupling the event with the new after-school-care partnership with 4-H and the Food Bank of Northern Nevada. Date is set for Tuesday, August 29.
- Staff completed the resident newsletter. It's with the print company and will be mailed shortly.
- Staff submitted history project scope of work to UNR political science department.
- Staff began researching a platform in which to send elected officials and community partners a quarterly email update on RHA activities.
- Staff began work on media/comms training for executive level staff.

The quarterly Celebrity Homes Tour for new RHA employees is planned for August 3. This is a van tour of RHA PH & scattered sites to acquaint new employees with RHA properties.

E. Update on Development Activities

Silverada Manor & Hawk View Redevelopment

- After interviewing the top 4 candidates on June 28, 2023, the evaluation committee selected Brinshore Development as the Master Developer for Hawk View Apartments and Silverada Manor. Brinshore has extensive experience in Public Housing Redevelopment (RAD, Section 18, Choice Neighborhood Initiatives) around the country and their references provided very positive feedback. Additionally, the Evaluation Committee felt that Brinshore would work well with RHA staff and increase the agency's development capacity moving forward. RHA staff is currently working on the Master Developer Service Agreement and plans to bring the finalized document to the August BOC meeting.
- HUD Environmental Reviews (ER) continue to move forward on pace. Hawk View's Environmental Review is complete and has been submitted for HUD approval. SHPO has reviewed and provided feedback on Silverada's Section 106 package. This feedback will be incorporated into the final review submitted to HUD in August.

Dick Scott Manor

• Site work kicked off on July 11, 2023.

419 10th Street

- Environmental Review is complete and has been submitted for HUD approval.
- Following HUD ER approval, RHA plans to close escrow on the purchase of the property.
- Invitation for Bid (IFB) for the project's General Contractor was released in mid-July.
- Development Department is in the process of executing a loan agreement for the \$1M HOME-ARP award.

Stead Manor

- HMNI Grant Agreements and Deed Restriction have been fully executed.
- RFQ for CMAR released in mid-July.

Essex Manor

• HMNI Grant Agreements and Deed Restriction have been fully executed.

McGraw Court/Silver Sage Court

- HMNI Grant Agreements and Deed Restriction drafts nearly finalized.
- Updated HUD Declaration of Trust for McGraw Court has been signed and recorded.
- RFQ for CMAR released in mid-July.

Capital Fund Projects

- Video Surveillance System installation at Myra Birch starting in early August.
- Video Surveillance System installation at Stead Manor starting late August/early September.

HVAC replacement at McGraw starting in late August/early September.

F. Update on Information Technology activities

- The IT team continues to move forward with the implementation of Yardi Voyager which will take the place of RHA's current database, Emphasys Elite. Staff have been reviewing data and fine-tuning settings based on a test conversion conducted in late June. Final data conversion is scheduled for July 24, 2023, which will allow both Rental Assistance and Asset Management staff to begin working in Voyager on August 1, 2023. The Finance team will begin fully working in Voyager on September 1, 2023.
- As staff complete Phase I of Yardi Voyager implementation in August, Phase II will begin in September which includes additional modules not vital to the agency's day-to-day activities, but that will ensure long-term efficiencies.
- Due to the significant impact the scale of a software conversion has on any agency undergoing one, staff and consultants will be working together through August and September to work through new procedures and ensure smooth workflows utilizing the new software. This process, in addition to finance staff and Nan McKay consultant, John Murphy, preparing to submit RHA's unaudited FDS submission, will impact the finance department's ability to prepare a financial report for the September Board meeting. Presentation of a financial report will resume for the October Board meeting.
- In addition to the database conversion, IT staff continues to work on scanning oversight, workflow creation and general operation of Laserfiche software.
- IT staff have done a remarkable job keeping the agency running smoothly from a technical standpoint since the resignation of IT Director, Samantha Arellano, in early June. RHA staff at all levels remain excited by IT software implementations that will ultimately result in increased efficiency agency wide. Initial and second interviews for a new IT Director have been conducted. A final determination is anticipated by August.

G. Update on MTW Activities

FY 2023 Annual MTW Report

Preparation for RHA's annual MTW Report to HUD is underway with data continuing to be
pulled on current MTW activities. Until the new software system is in place, most of the required
data needs to be pulled manually by looking up every household assisted by RHA multiple
times. To date, detailed information has been pulled for families currently paying minimum rent,
those undergoing triennial recertifications and households receiving RHA's standardized utility
allowances in the HCV program. Detailed demographic information has been compiled on all
public housing residents and the same information for rental assistance households is currently
being pulled. A thorough data analysis will be used to gauge whether activities within RHA's
MTW program are successful. Data analysis is also used to demonstrate areas where the
activity may be amended to ensure its continued success. All data analyses will be finalized
following the end of the Fiscal Year with the final report due to HUD by September 30,2023.

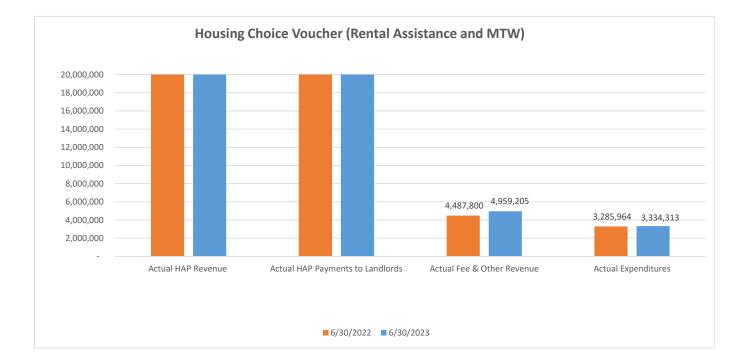
• Completed surveys and internal data on current and prior Mobility Demonstration participants have been sent to Rebecca J. Walter, PhD at the University of Washington (UW). Details including household income, family composition, and employment status of each household will be used by UW to evaluate the overall progress of these families and the Demonstration program overall. This analysis is a requirement of RHA's MTW participation and will be included in the annual MTW report to HUD.

H. Financials

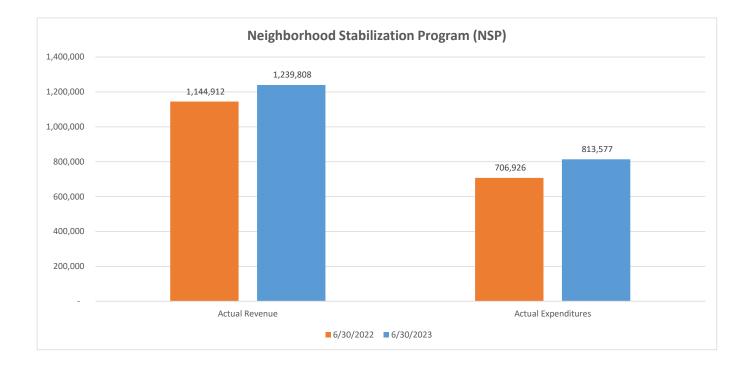
Public Housing	6/30/2023	6/30/2022	Variance Favorable (Unfavorable)	Variance Percentage
Actual Revenue	4,985,066	4,486,422	498,644	11.11%
Budgeted Revenue	4,668,839	4,597,571	71,268	1.55%
Actual Expenditures	5,358,963	5,281,236	77,727	1.47%
Budgeted Expenditures	5,685,699	4,811,311	874,388	18.17%
Actual Surplus (deficit)	(373,896)	(794,813)	420,917	-52.96%



Housing Choice Voucher (Rental Assistance and MTW)	6/30/2023	6/30/2022	Variance Favorable (Unfavorable)	Variance Percentage
Actual HAP Revenue	21,914,406	37,342,324	(15,427,918)	-41.31%
Budgeted HAP Revenue	25,592,604	39,466,270	(13,873,666)	-35.15%
Actual HAP Payments to Landlords	24,390,189	37,123,882	(12,733,693)	-34.30%
Budgeted HAP Payments to Landlords	25,224,916	38,774,921	(13,550,005)	-34.95%
Actual Fee & Other Revenue	4,959,205	4,487,800	471,405	10.50%
Budgeted Fee & Other Revenue	2,672,593	3,402,158	(729,565)	-21.44%
Actual Expenditures	3,334,313	3,285,964	48,349	1.47%
Budgeted Expenditures	3,394,072	3,596,710	(202,638)	-5.63%
Actual Surplus (deficit)	(850,891)	1,420,278	(2,271,169)	-159.91%



Neighborhood Stabilization Program (NSP)	6/30/2023	6/30/2022	Variance Favorable (Unfavorable)	Variance Percentage
Actual Revenue	1,239,808	1,144,912	94,895	8.29%
Budgeted Revenue	1,194,205	1,121,727	72,478	6.46%
Actual Expenditures	813,577	706,926	106,651	15.09%
Budgeted Expenditures	687,750	692,393	(4,643)	-0.67%
Actual Restricted Surplus (deficit)	426,231	437,987	(11,756)	-2.68%



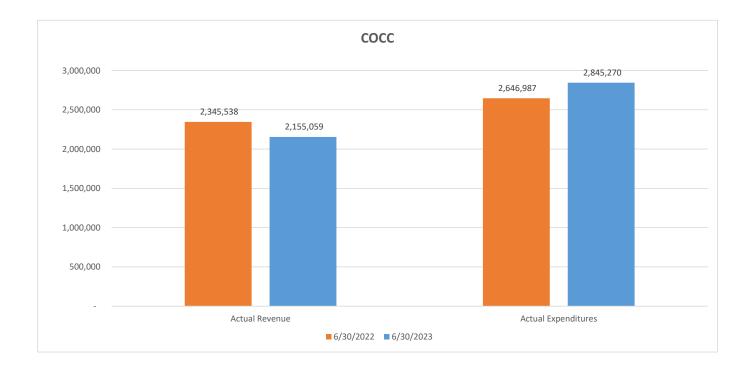
Business Activities	6/30/2023	6/30/2022	Variance Favorable (Unfavorable)	Variance Percentage
Actual Revenue	3,934,420	2,945,857	988,563	33.56%
Budgeted Revenue	4,097,478	3,223,632	873,846	27.11%
Actual Expenditures	1,711,984	1,788,206	(76,223)	-4.26%
Budgeted Expenditures	1,721,094	2,111,059	(389,965)	-18.47%
Actual Unrestricted Surplus (deficit)	2,222,436	1,157,650	1,064,786	91.98%



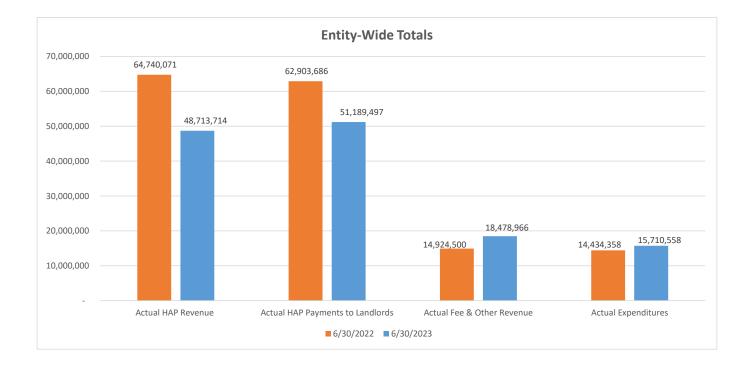
Washoe Affordable Housing (WAHC)	6/30/2023	6/30/2022	Variance Favorable (Unfavorable)	Variance Percentage
Actual HAP Revenue	26,799,308	25,779,804	1,019,504	3.95%
Budgeted HAP Revenue	25,737,290	26,635,356	(898,066)	-3.37%
Actual HAP Payments to Landlords	26,799,308	25,779,804	1,019,504	3.95%
Budgeted HAP Payments to Landlords	25,737,290	26,635,356	(898,066)	-3.37%
HAP Surplus (Deficit)	-	-	-	0.00%
Actual Admin and Fee Revenue	1,205,408	1,131,914	73,493	6.49%
Budgeted Admin and Fee Revenue	1,033,015	887,376	145,639	16.41%
Actual Expenditures	643,971	725,040	(81,069)	-11.18%
Budgeted Expenditures	707,558	674,112	33,446	4.96%
Unrestricted Profit (Loss)	561,437	406,874	154,563	37.99%
Actual compared to budget	561,437	406,874	154,563	37.99%



сосс	6/30/2023	6/30/2022	Variance Favorable (Unfavorable)	Variance Percentage
Actual Revenue	2,155,059	2,345,538	(190,479)	-8.12%
Budgeted Revenue	2,382,390	1,942,760	439,630	22.63%
Actual Expenditures	2,845,270	2,646,987	198,284	7.49%
Budgeted Expenditures	3,877,704	1,875,314	2,002,390	106.78%
Actual Unrestricted Surplus (deficit)	(690,211)	(301,449)	(388,762)	128.96%



Entity-Wide Totals	6/30/2023	6/30/2022	Variance Favorable (Unfavorable)	Variance Percentage
Actual HAP Revenue	48,713,714	64,740,071	(16,026,357)	-24.75%
Budgeted HAP Revenue	51,329,894	67,906,627	(16,576,733)	-24.41%
Actual HAP Payments to Landlords	51,189,497	62,903,686	(11,714,189)	-18.62%
Budgeted HAP Payments to Landlords	50,962,206	65,465,273	(14,503,067)	-22.15%
HAP Surplus (Deficit)	(2,475,783)	1,836,385	(4,312,168)	-234.82%
Actual Fee & Other Revenue	18,478,966	14,924,500	3,554,466	23.82%
Budgeted Fee & Other Revenue	16,048,520	13,370,223	2,678,297	20.03%
Actual Expenditures	15,710,558	14,434,358	1,276,200	8.84%
Budgeted Expenditures	16,073,877	13,705,902	2,367,975	17.28%
Unrestricted Profit (Loss)	2,768,408	490,142	2,278,266	464.82%
Actual Surplus (deficit)	292,625	2,326,527	(2,033,902)	-87.42%



5. Discussion and possible action to authorize the Executive Director to execute a contract with JK Architecture Engineering in the amount of \$487,535.00 for architectural services for the John McGraw Court and Silver Sage Court rehabilitation projects. (For Possible Action)

Commissioner Sullivan motioned to approve agenda item five as written. Commissioner Schieve seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

6. Discussion and possible action to authorize the Executive Director to execute a contract with JK Architecture Engineering in the amount of \$840,430.00 for architectural services for the Stead Manor rehabilitation project. (For Possible Action)

Commissioner Taylor motioned to approve agenda item six as written. Commissioner Sullivan seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

7. Discussion and possible action to authorize the Executive Director to execute a contract with JK Architecture Engineering in the amount of \$55,300.00 for engineering services for the asphalt and concrete replacement project at Ala Moana Apartments architectural services for the Stead Manor rehabilitation project. (For Possible Action)

Commissioner Schieve motioned to approve agenda item seven as written. Commissioner Sullivan seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

8. Update on due diligence process for the 419th 10th Street project and possible action regarding the naming of the property. (For Possible Action)

Members of the Board agreed to bring their recommendations to the August Board meeting. No action was taken on this item.

9. Discussion and possible action to approve grant agreements and deed restrictions with the State of Nevada for State and Local Fiscal Recovery Funds (also known by the State as Home Means Nevada Initiative (HMNI) funds) for the following projects: \$2,500,000 for the redevelopment of John McGraw Court and \$1,000,000 for the redevelopment of Silver Sage Court. (For Possible Action)

Commissioner Schieve motioned to approve grant agreements and corresponding deed restrictions for John McGraw Court and Silver Sage Court. Commissioner Sullivan seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

10. Consider adoption of Resolution 23-07-07 RH authorizing the creation of a 501(c)(3) Non-Profit organization to facilitate fundraising and grant awards to support RHA Resident Services activities and Resolution 23-07-08 RH authorizing the creation of a 501(c)(3) Non-Profit organization to facilitate fundraising and grant awards to support RHA housing development goals. (For Possible Action) Commissioner Schieve motioned to approve Resolution 23-07-07 RH and Resolution 23-07-08 RH as presented. Vice Chairwoman Johnson seconded the motion. Hearing no further discussion, Chairman Aiazzi called for the question. The vote was all ayes, no nays. Chairman Aiazzi declared the motion carried.

11. Additional Items:

- i) General matters of concern to Board Members regarding matters not appearing on the agenda. (Discussion)
- ii) Reports on conferences and trainings. (Discussion)
- iii) Old and New Business. (Discussion)
- iv) Request for Future Agenda Topics (Discussion)
- v) Schedule of next meeting. The following dates have been scheduled in advance but are subject to change at any time: Tuesday, July 25, 2023; Tuesday, August 22, 2023; and Tuesday, September 26, 2023. (For Possible Action)

Minutes of the Regular Board Meeting July 25