

**A PARTIAL LISTING OF
SERVICES AND PROGRAMS
FOR PERSONS IN NEED
IN THE RENO-SPARKS AREA**



Reno Housing Authority
Mail and Administrative Offices:
1525 East Ninth Street
Reno, Nevada 89512-3012
(775) 329-3630



The Housing Authority's **ADMISSIONS OFFICE**
1525 East Ninth Street
Reno, Nevada 89512-3012
(775) 331-5138
TDD/TTY (775) 331-5138 Ext 204

Section 504 Notice of Nondiscrimination

The Housing Authority complies with all federal, state and local regulations prohibiting discrimination on the basis of race, color, sex, national origin, religion, age, family status or disabilities in all of its programs and activities.

If you have a disability you may request a reasonable accommodation and/or reasonable modification in order to apply for or participate in the Housing Authority's programs.

CHILD CARE & AFTER-SCHOOL PROGRAMS

City of Reno Recreation Division 334-2262
1301 Valley Rd, Reno – Before and After-School
Sierra Kids program

Community Services Agency (CSA) 786-6023
1090 E 8th St, Reno – Head Start education, health,
mental health, nutrition, and social services for low-
income preschool children (age 3 - 4)

Children's Cabinet 856-6210
1090 S Rock Blvd, Reno – Free services to match
specific family child care needs with licensed child
care providers when vacancies are available; pays
portion of cost of child care to licensed and
unlicensed providers; also provides day care referrals

Early Head Start 333-5127
870 Sage St, Reno – Birth to 3; pre-screening and
application required

Holy Child Day Home 329-2979
440 Reno Ave, Reno – Day care & education for
children 18 months to 6 years; 7:00 am-5:45 pm M-F

Truckee Meadows Boys and Girls Club 331-3605
2680 E 9th St, Reno – After-school programs;
scholarships available; 2:30 - 7:00 pm M-F,
9:00 am – 5:00 pm Saturday

**Washoe County School District
Re-Engagement Center** 327-0609
For children ages 14-18 who have dropped out of
school or are credit deficient

CLOTHING AND THRIFT STORES

Children's Cabinet 856-6200
1090 S Rock Blvd, Reno – Gives vouchers (one per
month) for Good Shepherd's Clothes Closet

Good Shepherd's Clothes Closet 348-0605
335 Record St, Reno – Free clothing with voucher only
10:30 am-3:00 pm M-F

Goodwill Industries
2424 Oddie Blvd, Reno 358-6444
6407 S Virginia St, Reno 853-7606

Salvation Army Thrift Stores
1925 Sutro St, Reno 688-4588
125 Gentry Way, Reno 284-4702
Clothing vouchers available at Salvation Army
Social Services, 1931 Sutro St, Reno 688-4555

Savers
2350 Oddie Blvd, Sparks 359-4244
3800 Kietzke Lane, Reno 284-4350

St. Vincent's Thrift Shop 322-9824
190 E. Glendale, Sparks – See emergency service
manager for voucher; 8:30 am-4:50 pm Mon-Sat

Thrift Depot
9:30 am-6:30 pm Mon-Sat
575 E 4th St, Reno 786-4499
630 Gentry Way, Reno 825-4424
640 Greenbrae Dr, Sparks 331-5020
1075 North Hills Blvd, Reno 677-2266
1450 E Prater Way, Sparks 331-5528
5105 Sun Valley Blvd, Sun Valley 674-6444

Washoe Ability Resource Center (WARC)
790 Sutro St, Reno 333-8262
560 Gentry Way, Reno 825-1972
2358 Oddie Blvd, Sparks 358-9050

COUNSELING

Alcoholics Anonymous (AA) 355-1151
436 S Rock Blvd, Sparks – World-wide fellowship of
men and women who help each other maintain
sobriety; 24 hours per day

Bristlecone – Keystone Office 333-7877
888 W 2nd St Suite 205, Reno – Adult outpatient drug
treatment/counseling; 8:00 am – 8:00 pm M-F

Bristlecone – McCarran Office 954-1400
1725 S McCarran Blvd, Reno – Adult outpatient,
transitional living and detox; 24 hours

Charles M. McGee Center 856-4600
2097 Longley Ln, Reno – 8:00 am-5:00 pm M-F
Provides a variety of services on a non-residential
basis. Services include: help for families in conflict
with youth aged 8-17 who have run away or are
incorrigible; REIGN program for high school girls

Children's Behavioral Services 688-1600
2655 Enterprise Rd, Reno – Counseling for children
with emotional or behavioral problems; preschool,
outpatient, day care & residential services

**Counseling & Educational Psychology (CEP) /
Downing Counseling Clinic** 682-5515
UNR College of Education, Room 3007 – Sliding fee
scale; counseling for individuals, couples, & families
when college is in session

Family Counseling Service & Counseling Consumer Credit 329-0623
575 E Plumb Ln Suite 100, Reno – Family counseling and parenting classes; sliding fee scale

Financial Guidance Center 337-6363
3100 Mill St, Suite 111, Reno – Financial, credit and housing counseling; free services available

Mojave Adult, Child & Family Services 334-3033
745 W Moana Ln, Reno – Comprehensive services for adults and children (ages 5-18) with mental and behavioral health needs; medicaid fee-for-service only

Renown Behavioral Center 982-5318
850 Mills St - Intensive outpatient clinical dependency treatment for adults

Renown Child and Family Center 982-5762
225 Kirman Ave, Reno – Outpatient mental health and substance abuse evaluation and treatment for children and adolescents

Ridge House 322-8941
900 W First St, Suite 102, Reno – Residential and outpatient prisoner re-entry center for men & women; drug and alcohol treatment facility

Salvation Army Adult Rehabilitation 688-4570
1931 Sutro St, Reno – Six month long male inpatient rehabilitation program

West Hills Assessment & Referral 789-4256
1240 E 9th St, Reno – 24-hr crisis evaluation, appointments preferred; free assessments and referrals

EMERGENCY SERVICES

Suicide Prevention & Crisis Call Center 784-8090
24-hour telephone crisis intervention and teen suicide

State of Nevada Division of Child and Family Services Mobile Crisis Response Team 688-1670
4600 Kietzke Lane, Suite A-104, Reno – Crisis intervention and stabilization services for youth and families of youth under the age of 18 who are exhibiting behavioral / mental health concerns.

EMPLOYMENT AND TRAINING

Job Opportunities in Nevada, Inc. (JOIN) 336-4450
1201 Terminal Way #104, Reno – Job training and placement for persons 16 to 55+ years – Walk-ins 8:30 am-4:30 pm M-F

Labor Ready 322-9678
4385 Neil Rd., Reno 5:30 am – 5:30 pm – Temporary employment, no fee, paid daily; ages 18 & over; 2 IDs required; *must have Social Security number*

Nevada Day Labor Office 687-6899
420 Galletti Way, Sparks – Refers applicants to employers interested in hiring workers on a daily basis; open 6:00 am - 3:00 pm M-F, paid cash daily

Nevada Job Connect – Reno 284-9600
4001 S Virginia St Suite H, 2nd floor, Reno 8:00 am-5:00 pm M-F

Nevada Job Connect – Sparks 284-9520
1675 E Prater Way, Suite 103, Sparks

Nevada State Welfare
4055 S. Virginia St, Reno 684-7200
630 Greenbrae Drive, Sparks 824-7400

NevadaWorks 337-8600
6490 S. McCarran Boulevard, Bldg A, Suite 1, Reno 8:00 am-5:00 pm M-F

Northern Nevada Literacy Council 356-1007
1400 Wedekind Rd - Adult basic educational services, GED preparation, ESL, life skills, welfare assistance

Sierra Nevada Job Corps Center 789-1000
14175 Mt. Charleston St, Reno – Residential and non-residential vocational training for young adults 16-24; referrals to employers

FOOD

Food Bank of Northern Nevada 331-3663
550 Italy Dr.
McCarran, NV

Hands of Hope Food Bank 284-8878
295 Gentry Way St. 20
Reno, NV

St Vincent's Food Pantry 786-5266
500 E 4th St, Reno – Mon-Sat; must provide social security card, ID, or birth certificate for all family members; 8:30 am-5:00 pm

Salvation Army 688-4555
1931 Sutro St, Reno – Emergency food boxes every two months; bread & pastries; M-F at 12:30

WIC Program

1001 E 9th St, Bldg B, Reno 328-2299
 601 W Moana Lane, Suite 3, Reno 828-6600
 Supplemental food program for children and infants under age 5 and pregnant or breast-feeding women; referrals and special needs

St. Mary's WIC 770-7500

3915 Neil Rd, Reno - 8 am-5 pm, M-F

Inter-Tribal Council of Nevada WIC 355-0600

680 Greenbrae Dr, Suite 222, Sparks

HEALTH SERVICES**Access to Healthcare Network (AHN)**

Reno Town Mall 284-8989

4001 S. Virginia St Suite F (877) 385-2345

Serving uninsured and underinsured Nevada residents; low-cost membership fee; discounted fees paid to the provider for member healthcare services

CARE Chest of Sierra Nevada 829-2273

7910 N Virginia St, Reno - Medical related equipment and supplies; limited prescription assistance

Family Medicine Center 784-1533

UNR Brigham Building, Room 316, Reno - Call for eligibility determination

Community Health Alliance Center 329-6300

1055 S Wells Ave Suite 110, Reno - Medical/dental care for low-income, uninsured persons; sliding scale

Nevada Check-Up (877) 543-7669 or 684-3777

State insurance program for uninsured children not covered by Medicaid

Nevada Health Link (885) 768-5465

Marketplace where you can go to purchase state-approved health insurance

Nevada State Health Division 684-4285

Information on health programs available for Nevada residents and their families

Northern NV Adult Mental Health Svcs. 688-2001

480 Galletti Way, Sparks

Northern NV Dental Health Program 770-6609

5250 Neil Rd, Suite 103, Reno - Must complete application; provide current paycheck stubs for parents; need copy of Medicaid or NV Check-Up ID or denial letter, children up to 18 years of age

Planned Parenthood Mar Monte 688-5555

455 W 5th St, Reno

Planned Parenthood – Facts of Life Line 688-5588

Reno Cancer Foundation Msg. line 329-1970

1155 Mill St, Reno – Medications, medical supplies; M-W-F

Reno Host Lions Club 825-8811

Assists with vision exams and prescription drugs

Renown Behavioral Health 982-5762

850 Mill St, Reno – Mental health and substance abuse evaluations and treatment for children and adolescents

Renown Health Care Clinic 982-5270

21 Locust St, Reno – Must be seen by an eligibility worker first and meet low-income guidelines; 7:30 am-5:00 pm M-F

Renown Pregnancy Center 982-5640

975 Ryland Ave, Suite 105; Reno – Sliding fee scale; accepts Medicaid

Small Smiles Dental Clinic 329-5437

3362 S McCarran Blvd #3362, Reno – Dental clinic for children; accepts Medicaid

St Mary's Neil Redfield Health Center 770-3780

3915 Neil Rd, Reno – Medical care all ages, call for apt.

St Mary's Sun Valley Clinic 674-5437

5295 Sun Valley Blvd, Sun Valley – Medical care with or without insurance for adults and children; sliding fee

Washoe County District Health Dept 328-2400

1001 E 9th St, Reno – 8:00 am - 4:30 pm M-W/F

Childhood immunization 328-2402

Adolescent health clinic 328-2470

Public Health Nursing 328-2628

WIC 328-2299

WIC South Reno, 601 W Moana Ln, Suite 3 828-6600

TB Prevention & Control Clinic – TB skin testing for homeless; TB management 785-4785

HOUSING**EMERGENCY HOUSING**

Casa de Vida 329-1070

1290 Mill St, Reno - Home for pregnant young women; provides shelter, counseling, clothing, referrals for medical assistance

Committee to Aid Abused Women (CAAW) 329-4150

1735 Vassar St, Reno – Temporary shelter for battered individuals and their children escaping from domestic violence

Reno/Sparks Gospel Mission (RSGM) 329-0485
355 Record St, Reno – Emergency shelter, transitional housing, clothing, meals and a Christian-based abuse program for men and women

Safe Embrace 322-3466
1570 Linda Way, Sparks 89431
Shelter information for battered women and children – provides 24-hour crisis hotline

Tom Vetica Resource Center 657-4675
335 Record St, Reno – Provides services for homeless and poor including phone bank providing free local and long distance calling, personal mail access, computer access, community information and referral services, mainstream resource application assistance

Volunteers of America
315 Record St, Reno
Men's Drop-in Center 329-4141
Women's Drop-in Center 329-4145
Family Shelter 322-9574

LOCAL SUBSIDIZED COMPLEXES

(INCOME BASED)

Carville Park Apts (Elderly/Disabled) 323-7443
1244 Carville Dr, Reno

Centennial Park Annex 333-2800
1611 Wedekind Rd, Reno

Community Gardens I 358-5907
2338 Wedekind Rd #12, Reno

Community Gardens II 358-5907
2055 Cannan St, Reno

Golden Apts I 826-6563
520 Brinkby Ave, Reno

Golden Apts II 826-6563
3025 Lymbery St, Reno

John Butterworth Estates 823-9900
430 Linden St, Reno

Joseph's Inn (singles) 322-2290
101 State St, Reno

Metropolitan Gardens (fka Orvis Ring Apts I) (Elderly/Disabled) 786-2279
325 E. 7th St, Reno

Metropolitan Gardens (fka Orvis Ring Apts II) (Elderly/Disabled) 786-2279
726 Evans St, Reno

Pinewood Terrace Apts 825-1454
1455 Evelyn Way, Reno

Sierra Manor Apts (Elderly/Disabled) 331-4166
2350 Paradise Dr, Reno

Silver Terrace 333-2800
1611 Wedekind Rd, Reno

Washoe Mill Apts (Senior/Disabled) 323-4299

1375 Mill St, Reno
William Raggio Plaza 329-2229
48 S Park St, Reno
VA Supportive Housing (VASH) 327-6600
350 Capitol Hill Ave, Reno

OTHER AFFORDABLE HOUSING

4th St Apts 825-0999
801 E. 4th St, Reno NV 89502

Aspen Terrace 337-3000
355 Kirman Ave, Reno

Austin Crest Apts 787-9600
1295 Grand Summit Dr, Reno

Banbridge Apts 331-7170
1000 El Rancho Dr, Sparks

The Bluffs Apts 322-4993
4050 Gardella Ave, Reno

Boulder Creek Apts 674-1616
4005 Moorpark Ct, Sun Valley

Carriage Stone Sr Apts. (Elderly/Disabled) 333-3310
695 S. Center St., Reno

Citi Vista Senior Apts (Elderly/Disabled) 324-2211
650 Record St, Reno

City Center Apts 284-9500
160 Sinclair St, Reno

City Hall Senior Apts. (Elderly/Disabled) 331-4900
625 5TH St, Sparks

Cottonwood Village 825-4999
2655 Yori Ave, Reno

Courtyard Centre (singles) 284-2100
695 W. 3rd St, Reno

Creekside Apts 379-5484
2450 Sutro St, Reno

Dakota Crest Apts 333-0766
446 Kirman Ave, Reno

Diamond Creek Apts 852-2339
1205 S. Meadows Parkway, Reno

Grace Senior Apts (Elderly/Disabled) 284-5777
1260 Commerce St, Sparks

Grenada Apts (singles) 331-1101
900 I St, Sparks

Home Suites Apts 359-8701
615 E. Lincoln Wy, Sparks

Lakeside Manor (Elderly/Disabled) 827-3606
855 Brinkby Ave, Reno

Lighthouse of the Sierra (singles) 787-9411
Clearacre Ln&Crystal Ln, Reno

Manhattan Place Apts unknown
930 Manhattan St, Reno

Oak Tree Apts 825-1454
1455 Evelyn Way, Reno

Paradise View Apts (singles) 359-7227
2685 Carville Dr, Reno

Park Manor Apts 337-9222
 33 Park St, Reno
Parkside Gardens Apts 359-5555
 1800 Sullivan Ln, Sparks
Park Vista Apts 356-2020
 565 Sparks Blvd, Sparks
Parkway Lodge (elderly/singles) 322-1430
 49 S. Park St, Reno
Reno Apts I-IV 359-0811
 2300 Wedekind Rd, Reno
Reno Silvercrest Apts (Elderly/Disabled) 322-2050
 1690 Wedekind Rd, Reno
Ridge House (transitional housing) 322-8941
 940 W 1st St, Reno
Riverside Artist Lofts (singles) 786-8824
 17 S. Virginia St, Reno
Sierra Crest Apts (Elderly/Disabled) 353-2500
 795 Prater Way, Sparks
Sierra West Apts 827-6499
 1380 Riley Ave, Reno
Silver Sage Senior Residence 823-8880
 4885 S. McCarran Blvd, Reno
Silver Terrace 333-2800
 1611 Wedekind Rd, Reno
Skyline/Skyview Apts 746-8183
 1570 Sky Valley Dr, Reno
Southridge Apts 746-8183
 1550 Sky Valley Dr, Reno
Spanish Hills Apts 626-1483
 1475 Vista Del Rancho Parkway, Sparks
Sunrise West Apts 827-4595
 4205 Neil Rd, Reno
Terracina Apts 747-5855
 2175 Sierra Highlands Dr, Reno
Trembling Leaves Apts 324-1336
 115 Booth St, Reno
Vintage Hills Sr Apts (Elderly/Disabled) 787-0109
 4195 West 7th St, Reno
Vista Point Apt Homes 337-8819
 250 Talus Way, Reno
Westridge Apts 747-5959
 5250 Villa Verde Dr, Reno
Whittell Pointe Apts (singles/family) 329-4343
 1855 Selmi Drive, Reno
Willows at Wells (Elderly/Disabled) 329-4248
 201 S. Wells Ave. Reno
Zephyr Pointe (866) 491-5178
 10640 N. McCarran, Reno

LEGAL SERVICES

Nevada Legal Services 284-3491
 204 Marsh Ave, Suite 3, Reno

Nevada State Apartment Association (702) 436-7662
 7785 W. Sahara Ave Suite #201, Las Vegas
 Non-profit organization providing Nevada multi-housing industry with legislative support, education and community outreach

Silver State Fair Housing 324-0990
 Toll Free (888) 585-8634
 Advice on housing discrimination issues

Washoe County Juvenile Services 325-7800
 650 Ferrari-McCloud Blvd, Reno

Washoe Legal Services 329-2727
 299 S. Arlington St, Reno – Must meet low-income guidelines

Washoe County District Attorney 789-7100
 1 South Sierra St, Reno – Family support division; assistance in court orders for and collection of child support

MISCELLANEOUS SERVICES

Access for Community Cultural Education Programs & Trainings (ACCEPT) 786-5886
 2400 W. 7th St - Substance Abuse & HIV/AIDS prevention, education and interventions

Benefits Check Up Nevada State Hotline 800-992-0900
 benefitscheckup.org

Community Services Agency 775-786-6023
 1090 E. 8th St, Reno

DETR, Vocational Rehabilitation Division
 1675 E. Prater Way Suite 103 (inside Job Connect) 336-5400
 4001 S. Virginia (inside Job Connect) 834-1970
 1325 Corporate Blvd, Reno 823-8100
 Vocational Rehabilitation; Services to the Blind and Visually Impaired; Bureau of Disability Adjudication; Also: Client Assistance Program; Office of Disability Employment Policy; all services designed to address assessment, training, treatment, and job placement for Nevadans with disabilities

Disability Resources, Inc. / New 2 U Computers 329-1126
 50 E. Greg St Suite 102, Sparks

Equal Rights Commission Northern NV 823-6690
 1675 E. Prater Way Suite 103, Sparks (inside Job Connect)
 Oversees Nevada's equal employment opportunity program; handles employment discrimination complaints relating to race, national origin color,

creed/religion, sex, sexual orientation, age (over 40), disability, and gender identity or expression

Nevada – Get Connected/Get Answers 211
Connects you to free information about critical health and human services available in the Reno area

Northern Nevada HIV Outpatient Program Education and Services (H.O.P.E.S.) 348-2893
407 Ralston St, Reno, NV 89503 (888) 467-3144
Provides HIV Outpatient programs and educational services

U.S. Dept of Housing & Urban Development Housing Discrimination Hotline (800) 347-3739
San Francisco Regional Office

Washoe County Library 327-8300
301 S Center St, Reno – Computer use and Internet access

SENIOR SERVICES

AARP Foundation Senior Community Service Employment 323-2243
1135 Terminal Way, Reno – Temporary employment for low-income persons (age 55+) 8 am-4 pm M-F

Elder Protective Services/ Aging & Disability Services 688-2964
445 Apple St Suite 104, Reno – Seniors only (60+); 8:00 am - 5:00 pm M-F

Retired Senior Volunteer Program (RSVP) 784-1807
1664 N. Virginia St UNR, Center for Molecular Medicine, Room 150, Reno

Senior Companion Program 358-2322
1380 Greg St Suite 212, Sparks – Seniors only (60+); 8:00 am - 4:00 pm M-F

Sparks Senior Center 353-3110
97 Richards Way, Sparks – Various programs for seniors; 9:00 am - 4:00 pm M-F

Washoe County Senior Center 328-2575
1155 E 9th St, Reno – Seniors only (60+) for all services; lunch 11:30 am-12:30 pm M-F; \$2.00 donation (\$4.00 if younger than 60); Meals on Wheels program; library; various other programs for seniors

SOCIAL SERVICES

Child Support Enforcement 448-5150
300 E 2nd St, Suite 1200, Reno

Crisis Pregnancy Center 826-5144
853 Haskell St, Reno

Family Resource Centers:

Call for appointments and addresses:

Central Reno 321-5037
Northeast 353-5563
North Valleys 677-5437
Sparks 353-5733
Sun Valley 674-4411

Family Ties 823-9500
3100 Mill Street, Suite 117, Reno – Connections, resources, and information for families with disabilities/special needs; all ages

Nevada State Welfare
4055 S. Virginia St, Reno 684-7200
630 Greenbrae Dr, Sparks 824-7400
Financial assistance for children deprived of support (TANF); medical assistance to aged, blind and disabled; food stamps

Northern Nevada Center for Independent Living
999 Pyramid Way, Sparks - Helps disabled individuals find various resources 353-3599

Project Restart Family Center 324-5166
335 Record St, Reno – Provides services for families, seniors and people with disabilities who are homeless or at risk for homelessness

Women & Children’s Center of the Sierra/ Diaper Bank 825-7395
3905 Neil Rd, Suite 2, Reno

Washoe County Social Services Department:
350 S. Center St, Reno - No emergency services
1001 E 9th St, Bldg C, Room 135, Reno
General Assistance 328-2700
Child protective services 785-8600
Child care licensing 337-4470
Adult health care and general information 328-2400

TRANSPORTATION

RTC Ride Bus Service Route info 348-7433
2050 Villanova Dr, Reno TTY/TDD (800) 326-6868

RTC Access (Disabled only) Reservations 348-5438
600 Sutro St, Reno Cancellations 348-0444

UTILITIES ASSISTANCE

Nevada Energy 834-4444
Payment arrangements and possible referral to SAFE program for one-time assistance with gas/electric bill

Nevada Low-Income Home Energy Assistance 684-0731

2527 N. Carson St, Suite 260, Carson City – Provides benefits to eligible households to help with utility costs

Telephone Assistance Programs for Low Income Households – Lifeline (800) 288-2020

For information, call AT&T customer service

VETERAN SERVICES

Veteran Administration (800) 827-1000

www.va.gov **TTY/TDD (800) 829-4833**

5460 Reno Corporate – VA pension, home loans, education, counseling and other benefit information; 8:00 am - 4:00 pm M- F

Veteran Memorial Cemetery 575-4441

(Burial plots available for terminal veterans)

Veteran Administration Medical Center 786-7200

975 Kirman Ave, Reno – Health care for eligible veterans

Vet Center 323-1294

5580 Mill St, Suite 600, Reno – Counseling to help veterans re-adjust to civilian life; employment counseling

VA Supportive Housing (VASH) 327-6600

350 Capitol Hill Ave, Reno