

November 2023



## Hawk View Apartments Relocation Summary and Update

### What is happening at Hawk View and who is HousingToHome?

To help ensure affordable apartments continue to be available in northern Nevada for decades to come, the Reno Housing Authority (RHA) is redeveloping Hawk View Apartments. As discussed in previous resident meetings, this means buildings will be taken down and rebuilt with brand new buildings that are modern and up to date. All Hawk View buildings will be demolished at the same time. As a result, residents will be relocated off-site for approximately a year and half. Construction is set to begin in July 2024, and all residents must be relocated off-site by this time.

We understand this is a stressful time for residents and relocating is difficult. To ensure you have all the support and information you need before, during and after relocation, RHA has hired **HousingToHome** (HTH). HTH specializes in assisting residents through every step of the relocation process. They do this work all over the country and are experts.

An on-site HTH relocation manager specifically assigned to Hawk View will work with each and every resident throughout their relocation. HTH and RHA are working together on this project and want to ensure you have the most information possible at every step of the way.

### What relocation assistance and services will I receive?

- A personalized relocation assessment with HTH relocation manager. You will have plenty of time to meet one-on-one with the HTH relocation manager, provide household information and develop a specialized relocation plan that works best for you and your family.
- The HTH relocations specialist will have an office on-site at Hawk View. To best accommodate your schedule, the HTH specialist will be available Monday through Friday, and also evenings and weekends as needed. Friends, family, and other support members are welcome and encouraged to join you throughout this process with HTH. Translation services will be provided for all residents as needed.
- Residents will receive relocation notices from HTH including: General Information Notice (GIN), Notice of Eligibility of Relocation Assistance, 90-Day Notice to Relocate, and a 30-Day Move Notice.
- You are not alone in this process! All residents will receive assistance finding and securing a relocation unit. Some residents will qualify for a transfer to another RHA unit at a different

property. Some may qualify for a Housing Choice Voucher (Section 8 voucher) to use in the private market. Either way, HTH will assist you in finding a new unit.

- You have moving options. You can elect to let HTH hire and coordinate with a licensed, bonded moving company to complete your move at no cost to you. This is called an agency move. If you select an agency move, boxes, packing paper, and tape will be provided to you in plenty of time before your move date.
- You also have the option to move yourself instead of using an HTH-contracted moving company. This is called a self-move. If you choose a self-move, once your Hawk View unit passes inspection and the keys are turned into RHA, you'll receive a lump sum-payment for the move. For a two-bedroom move-out in Reno, those who choose a self-move will receive \$1,300. You are eligible for an agency move or a self-move, but not both.
- HTH will facilitate transfers of cable, internet and other utilities, postal service address changes, and any in-home services or deliveries. All necessary transfer, disconnection, and reconnection fees will be covered or reimbursed by the agency under an agency move. If a resident chooses a self-move, the resident will be able to cover the expenses as part of the lump sum payment.

**You will not incur additional expenses and/or pay out of pocket for any of this relocation assistance.**

### **Can I return to Hawk View when construction is completed at the site?**

As a Hawk View resident who was displaced, once construction is complete, you can request a priority preference to return to Hawk View. There may be more people requesting to return than units available, though. In the event the number of residents who make this request and qualify for housing exceeds the number of units available, RHA and HTH will use a rating and ranking criteria to identify those who will be offered a unit at the site until all available units are filled. If you do return to Hawk View, RHA may help defray the costs of the return move.

For more information, please contact [hyproject@renoha.org](mailto:hyproject@renoha.org) or 775.329.3630 ext. 279.